



California Health & Human Services Agency  
Center for Data Insights and Innovation  
Data Exchange Framework

Digital Identity Health Information Organizations Focus Group Meeting #2  
Chat Log (3:00PM – 4:30PM PT, February 17, 2022)

The following comments were made in the Zoom chat log by Health Information Organizations Focus Group Members and the public during the February 17th virtual meeting:

00:26:16 Vicky Rios: i would like to  
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00:26:46 Vicky Rios: me  
00:26:47 Vicky Rios: plz  
00:26:48 Vicky Rios: me

00:27:07 Vicky Rios: i have one

00:27:32 Vicky Rios: plz

00:27:33 Vicky Rios: me

00:31:00 Allen Noriega: Will there be an opportunity for Public comment later on?

00:32:32 Khoua Vang, CDII: Hello Allen, the public comment period has passed. You are welcome to provide public comments in the chat and we will capture your comments.

00:32:58 Bill Beighe: A combination of 4 and 5 would work best IMHO

00:41:11 Ako Quammie - Contexture: I think a similar framework as the SHIG may be something to look at that conceptually is already in place in California.

00:42:31 Alex Horowitz - San Joaquin Community HIE: Is it "consuming" or just referencing the identity data?

00:45:51 Bill Beighe: Alex - I was thinking about referencing.

00:47:39 Rim Cothren: <https://www.chhs.ca.gov/ohii/shig/>

00:48:47 Lori Hack: One level of qualifications should be the stability of the organization, back up for if they go out of business, and as Leo is mentioning ensuring that the operations are sound and there is some sort of security certification. e.g. Hitrust or something of that nature. I have to drop for a minute

00:50:01 Bill Beighe: HiTRUST is a costly certification to achieve

00:50:51 Alex Horowitz - San Joaquin Community HIE: I would think there could be multiple levels of certification and qualification needed...security, organizational stability, capability to maintain appropriate data quality controls, MPI infrastructure, etc.

00:51:36 Bill Beighe: 6 would be functional but may be impossible to implement

00:51:44 Kate Horle, Public Knowledge: The discussion about policy and procedure is a big one, but maybe separate from this conceptual discussion. Lori is right, and all of that needs a close review.

00:52:58 Alex Horowitz - San Joaquin Community HIE: 4/5 would require significant resources provided to make sure there are a meaningful number of "qualified" entities to make the overall structure viable

00:53:45 Bill Beighe: Agree Ako - 6 is the third rail option

01:03:51 Bill Beighe: Insurance Identifier definitely helpful

01:05:35 Alex Horowitz - San Joaquin Community HIE: Some items to consider adding:

01:06:06 Kate Horle, Public Knowledge: i think phone number should be mobile number specified.

01:06:17 Ako Quammie - Contexture: email address as well

01:06:59 Kate Horle, Public Knowledge: and, I think Medicaid ID is super tricky because it changes every time that the account is closed and then restarted.that said, it can be really helpful.

01:07:05 Alex Horowitz - San Joaquin Community HIE: Driver's License Number, Local MPI ID Number (from any local entity), Email Address, Health Plan ID Number, Previous Health Plan ID Number

01:07:16 Bill Beighe: If we consider address and past address, keep in mind, homeless, incarcerated, foster, out of area scenarios

01:07:35 Jim Kirkwood-NYSDOH: It doesn't seem like Zip Code would be enough

01:07:46 Kate Horle, Public Knowledge: on this issue of ethnicity, it so critical for analytics today, I really think we need to try to make it a requirement.

01:08:19 Alex Horowitz - San Joaquin Community HIE: I think Tribal Affiliation could be important as well

01:09:10 Alex Horowitz - San Joaquin Community HIE: Also Veteran's Status

01:10:30 Kate Horle, Public Knowledge: 🙌

01:11:04 Jamie Franklin: Let's focus on what works for the 99.99% of the population ...knowing we will not move forward if we solve for the .01%

01:12:30 Jamie Franklin: It intrigues me that we stay away from SSN to collect as many non unique identifiers to get to a point of potentially creating a non SSN new unique identifier

01:13:54 Alex Horowitz - San Joaquin Community HIE: Good point Jamie, I think collecting it (but assigning a low-ish weight given the potential for fraud and abuse associated with it) makes a lot of sense

01:17:28 Ako Quammie - Contexture: A more difficult but beneficial data point would be the date when the demographic information was last updated.

01:18:33 Lori Hack: correct "current" address is not always current unless you know the date

01:26:12 Alex Horowitz - San Joaquin Community HIE: Thank you

01:26:21 Lori Hack: thank you!