

Data Exchange Framework Digital Identity Social Service Organizations Focus Group Meeting #2

California Health & Human Services Agency

Wednesday, March 30, 2022

2:00 p.m. to 3:30 p.m.

Agenda

2:00 PM	Welcome and Goals <ul style="list-style-type: none">• <i>Dr. Rim Cothren, Independent HIE Consultant to CDII</i>
2:05 PM	Review of DxF Vision and AB-133 Requirements for a Strategy for Digital Identities <ul style="list-style-type: none">• <i>Dr. Rim Cothren</i>
2:10 PM	<u>Public Comment</u>
2:20 PM	Data Elements for Digital Identities <ul style="list-style-type: none">• <i>Dr. Rim Cothren</i>
3:00 PM	Conceptual Strategy for Digital Identities <ul style="list-style-type: none">• <i>Dr. Rim Cothren</i>
3:25 PM	Closing Remarks and Next Steps <ul style="list-style-type: none">• <i>Dr. Rim Cothren</i>

Welcome and Goals

Vision for Data Exchange in CA

Every Californian, and the health and human service providers and organizations that care for them, will have timely and secure access to usable electronic information that is needed to address their health and social needs and enable the effective and equitable delivery of services to improve their lives and wellbeing.

Goal



Of the Focus Groups

To gain input from specific stakeholder perspectives on a strategy for digital identities for the Data Exchange Framework

The development of a robust and effective Digital Identities Strategy will require expert counsel. CalHHS will convene several expert focus groups to inform our understanding of the need and project approach.

- Health information exchanges
- Consumer privacy
- Health care providers
- Health plans
- [Social service organizations](#)
- State health and human service departments

Digital Identities Strategy

Statutory Requirement

AB133 requires that, by July 31, 2022, CalHHS in consultation with the Stakeholder Advisory Group, develop:

“a strategy for unique, secure digital identities capable of supporting master patient indices to be implemented by both private and public organizations in California.”

Public Comment Period

Discussion Questions on a Strategy for Digital Identity

Recap

1. Consider creating or using a statewide identifier
2. Use established standards where we can
3. Ensure appropriate use
4. Consider privacy needs of special populations (e.g., victims of domestic violence, gender) and how to segment data
5. Consider identity elements that might be associated with privilege
6. Consider/address communication of client consent to retrieve information, consent withdrawal, and data retention
7. Include provenance and last-change for demographic data

Discussion Objectives



To begin to explore:

- ① Data Elements (and Use Cases) for Digital Identities
- ② Conceptual Strategy for Digital Identities

1 Data Elements



What personal data should not be included, used, or shared for use in digital identities?

Demographics

USCDI v1

- Name
- Previous name
- Date of birth
- Race and ethnicity
- Sex (assigned at birth)
- Preferred language
- Current address
- Previous address
- Phone number
- Email address

USCDI v2

USCDI v1 plus...

- Sexual orientation
- Gender identity

USCDI v3

USCDI v2 plus...

- Date of death
- Tribal affiliation
- Related persons
- Occupation

Local Identifiers

Federal identifiers:

- E.g., VA ID

Federal health identifiers:

- E.g., Medicare ID

State identifiers:

- E.g., driver's license

State health identifiers:

- E.g., Medi-Cal ID

Private health identifiers:

- E.g., health plan member ID
- E.g., medical record number

2 Use Cases



What use cases may not be appropriate for the use of digital identities?

AB-133

Purposes:

- Treatment
- Payment
- Health care operations

Exchange:

- Health care providers: EHI
- For health plans: claims, encounters, USCDI v1

Work to encourage:

- County health
- Public health
- Social services

DxF

Scenarios:

- Care coordination
- Population health
- Emergency response
- Public health response
- Transitions from incarceration

DSA

Purpose for use:

- Treatment
- Payment
- Health care operations
- Benefits determination
- Health and social services public benefit determination
- Public health

Exchange:

- Health information as called out in AB-133

3 Use Cases



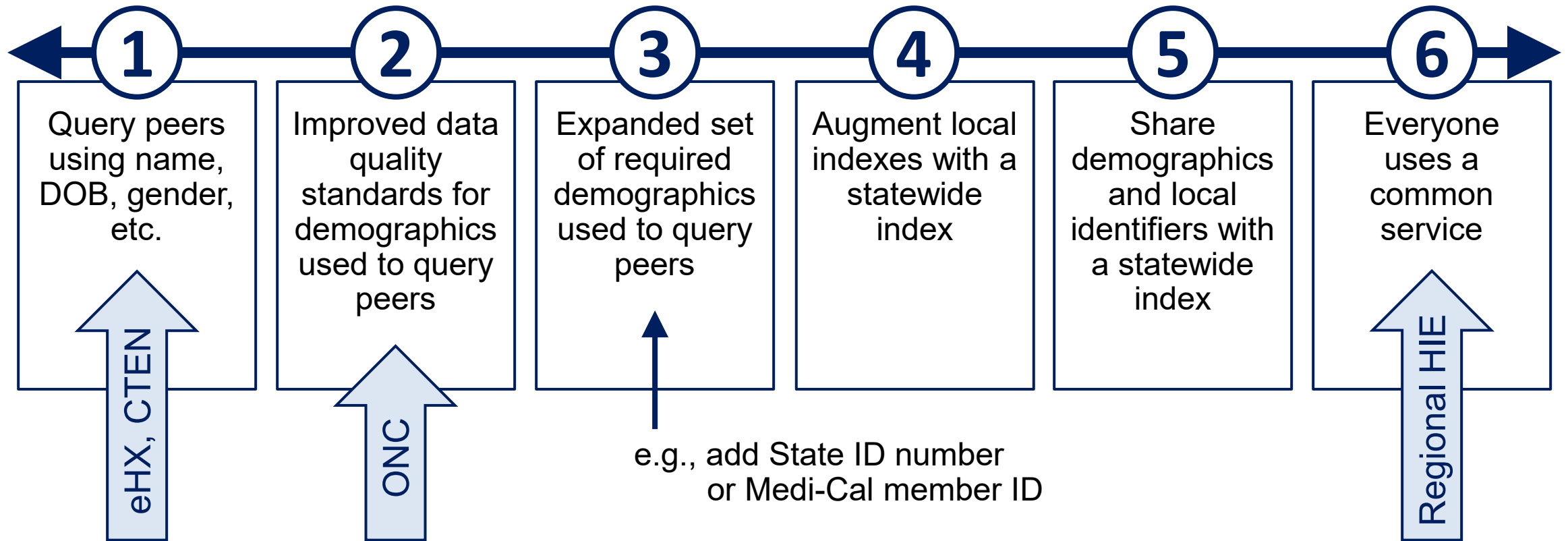
Are there likely to be issues with sharing digital identities with CBOs?

- If your organization is a covered entity or business associate bound by HIPAA?
- Given that CBOs are usually not bound by HIPAA?
- Can or should sharing agreements with CBOs require them to protect digital identities as if HIPAA applied to them?

4 Conceptual Strategy



Where might California aim on such a continuum?



Closing Remarks and Next Steps

Digital Identities Strategy

Development Plan: Approach and Timeline

- Mar* Refine strategy components with emphasis on privacy, security
- Apr* Complete a draft strategy
- May* Refine strategy with AG; align potential requirements with DxP, DSA
- Jun/Jul* Finalize strategy for delivery to legislature (June, July 2022)

CDII will keep the Stakeholder Advisory Group apprised of progress at each meeting, elevating key issues raised by focus groups for discussion.

For more information or questions on Digital Identity Focus Group meeting scheduling and logistics, please email Rim Cothren (Robert.Cothren@chhs.ca.gov)