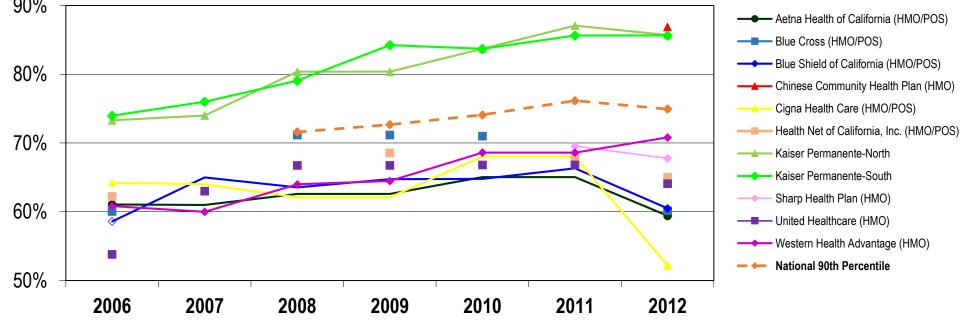


Trend analysis provided by the UC Berkeley School of Public Health Right Care research team, October 2013

Patients with High Blood Pressure Controlled (<140/90 mm Hg)



	2006	2007	2008	2009	2010	2011	2012	Change
Aetna Health of California (HMO/POS)	61.06%	61.00%	62.59%	62.59%	65.04%	65.04%	59.43%	-1.63%
Blue Cross (HMO/POS)	60.04%	61.00%	71.16%	71.16%	71.00%	63.02%	60.16%	0.12%
Blue Shield of California (HMO/POS)	58.60%	65.00%	63.55%	64.73%	64.79%	66.33%	60.50%	1.90%
Chinese Community Health Plan (HMO)							86.86%	NA
Cigna Health Care (HMO/POS)	64.23%	64.00%	62.11%	62.11%	68.04%	68.04%	52.22%	-12.01%
Health Net of California, Inc. (HMO/POS)	62.23%	62.00%	63.11%	68.56%	65.82%	67.93%	65.03%	2.80%
Kaiser Permanente-North (HMO)	73.31%	74.00%	80.37%	80.37%	83.70%	87.08%	85.71%	12.40%
Kaiser Permanente-South (HMO)	73.97%	76.00%	79.08%	84.23%	83.70%	85.64%	85.64%	11.67%
Sharp Health Plan (HMO)						69.54%	67.78%	NA
United Healthcare (HMO)	53.81%	63.00%	66.75%	66.75%	66.83%	66.83%	64.10%	10.29%
Western Health Advantage (HMO)	60.83%	60.00%	63.99%	64.48%	68.61%	68.61%	70.80%	9.97%
National 90th Percentile			71.61%	72.68%	74.09%	76.16%	74.94%	3.33%
California Average			63.64%	69.44%	70.30%	70.81%	68.93%	5.29%
National Average			63.37%	64.09%	63.43%	65.36%	63.04%	-0.33%

Data provided by NCQA Quality Compass. All dates refer to the performance year.

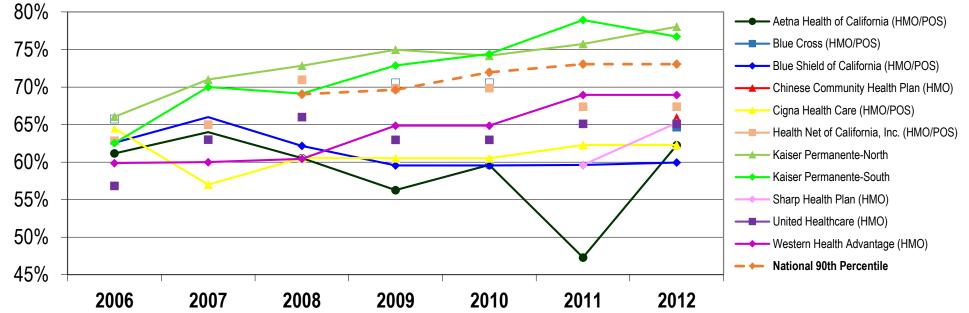




Trend analysis provided by the UC Berkeley School of Public Health Right Care research team, October 2013



Heart Patients with Lipids Controlled (LDL-C<100)



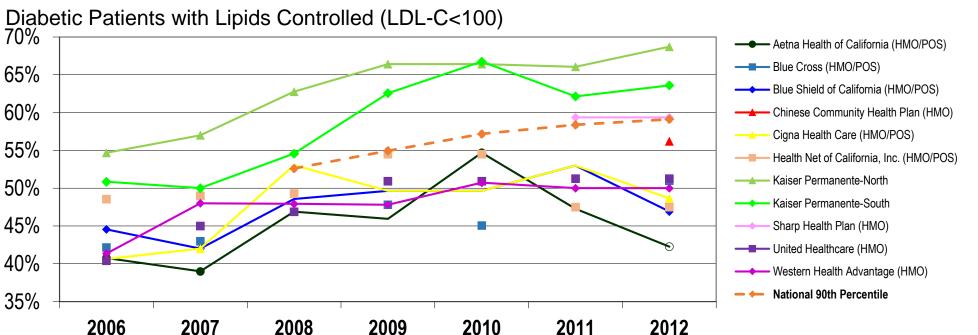
Lipid Control (LDL-C<100) of Heart Patients Among CA Health Plans

		0						
	2006	2007	2008	2009	2010	2011	2012	Change
Aetna Health of California (HMO/POS)	61.16%	64.00%	60.53%	56.27%	59.62%	47.30%	62.26%	1.10%
Blue Cross (HMO/POS)	65.74%	69.00%	69.00%	70.56%	70.56%	64.66%	64.66%	-1.08%
Blue Shield of California (HMO/POS)	62.58%	66.00%	62.16%	59.56%	59.56%	59.62%	59.95%	-2.63%
Chinese Community Health Plan (HMO)							65.91%	NA
Cigna Health Care (HMO/POS)	64.48%	57.00%	60.55%	60.51%	60.51%	62.28%	62.28%	-2.20%
Health Net of California, Inc. (HMO/POS)	62.84%	65.00%	70.98%	69.87%	69.87%	67.40%	67.40%	4.56%
Kaiser Permanente-North (HMO)	66.04%	71.00%	72.84%	74.97%	74.17%	75.74%	78.04%	12.00%
Kaiser Permanente-South (HM))	62.53%	70.00%	69.13%	72.87%	74.41%	78.94%	76.72%	14.19%
Sharp Health Plan (HMO)						59.62%	65.23%	NA
United Healthcare (HMO)	56.84%	63.00%	66.01%	62.98%	62.98%	65.11%	65.11%	8.27%
Western Health Advantage (HMO)	59.87%	60.00%	60.44%	64.86%	64.86%	68.95%	68.95%	9.08%
National 90th Percentile			69.04%	69.63%	71.97%	73.06%	73.06%	4.02%
California Average			62.70%	65.83%	65.64%	64.96%	66.96%	4.26%
National Average			59.72%	59.16%	59.89%	59.84%	59.87%	0.15%

Data provided by NCQA Quality Compass. All dates refer to the performance year.



Trend analysis provided by the UC Berkeley School of Public Health Right Care research team, October 2013



2006 2007 2008 2009 2010 2011

	2006	2007	2008	2009	2010	2011	2012	Change
Aetna Health of California (HMO/POS)	40.77%	39.00%	46.89%	45.95%	54.69%	47.27%	42.27%	1.50%
Blue Cross (HMO/POS)	42.17%	43.00%	53.86%	47.81%	45.07%	51.00%	51.00%	8.83%
Blue Shield of California (HMO/POS)	44.55%	42.00%	48.58%	49.64%	49.64%	52.99%	46.91%	2.36%
Chinese Community Health Plan (HMO)							56.20%	NA
Cigna Health Care (HMO/POS)	40.63%	42.00%	53.04%	49.64%	49.64%	53.00%	48.66%	8.03%
Health Net of California, Inc. (HMO/POS)	48.56%	49.00%	49.30%	54.50%	54.50%	47.51%	47.51%	-1.05%
(aiser Permanente-North (HMO)	54.68%	57.00%	62.77%	66.42%	66.42%	66.06%	68.72%	14.04%
(aiser Permanente-South (HMO)	50.85%	50.00%	54.58%	62.57%	66.75%	62.14%	63.61%	12.76%
Sharp Health Plan (HMO)						59.37%	59.37%	NA
Jnited Healthcare (HMO)	40.42%	45.00%	46.88%	50.94%	50.94%	51.26%	51.26%	10.84%
Western Health Advantage (HMO)	41.36%	48.00%	47.93%	47.81%	50.73%	50.00%	50.00%	8.64%
National 90th Percentile			52.61%	54.95%	57.18%	58.39%	59.12%	6.51%
California Average			48.33%	52.81%	53.82%	54.06%	53.68%	5.35%
National Average			45.52%	47.04%	47.73%	48.08%	48.42%	2.90%

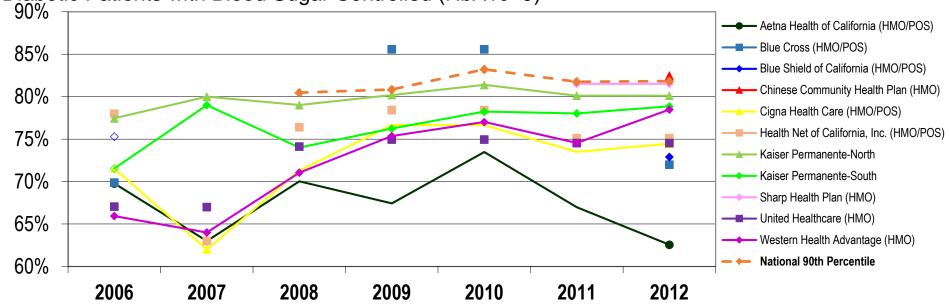
Data provided by NCQA Quality Compass. All dates refer to the performance year.



Trend analysis provided by the UC Berkeley School of Public Health Right Care research team, October 2013



Diabetic Patients with Blood Sugar Controlled (HbA1c<9)



Blood Sugar HbA1c<9 of Diabetic Patients Among CA Health Plans

0		0						
	2006	2007	2008	2009	2010	2011	2012	Change
Aetna Health of California (HMO/POS)	69.78%	63.00%	70.02%	67.43%	73.47%	66.98%	62.56%	-7.22%
Blue Cross (HMO/POS)	69.88%	71.00%	75.50%	85.58%	85.58%	72.00%	72.00%	2.12%
Blue Shield of California (HMO/POS)	75.30%	64.00%	71.56%	75.91%	75.91%	73.68%	72.91%	-2.39%
Chinese Community Health Plan (HMO)							82.48%	NA
Cigna Health Care (HMO/POS)	71.53%	62.00%	71.29%	76.64%	76.64%	73.50%	74.45%	2.92%
Health Net of California, Inc. (HMO/POS)	77.99%	63.00%	76.40%	78.42%	78.42%	75.13%	75.13%	-2.86%
Kaiser Permanente-North (HMO)	77.45%	80.00%	79.01%	80.19%	81.39%	80.11%	80.11%	2.66%
Kaiser Permanente-South (HMO)	71.53%	79.00%	74.01%	76.24%	78.24%	78.02%	78.86%	7.33%
Sharp Health Plan (HMO)						81.51%	81.51%	NA
United Healthcare (HMO)	67.06%	67.00%	74.13%	74.96%	74.96%	74.55%	74.55%	7.49%
Western Health Advantage (HMO)	65.94%	64.00%	71.05%	75.36%	77.01%	74.55%	78.47%	12.53%
National 90th Percentile			80.46%	80.84%	83.21%	81.75%	81.82%	1.36%
California Average			71.34%	76.75%	77.95%	72.26%	75.73%	4.39%
National Average			71.64%	71.79%	72.68%	71.11%	71.53%	-0.11%

Data provided by NCQA Quality Compass. All dates refer to the performance year.