

Data Exchange Framework

DxF GRANTS PROGRAM

California Health & Human Services Agency

Listening Session #2

Monday, October 17, 2022
3:30 p.m. – 5:00 p.m.



Welcome

Today's **DxF Grants Program Listening Session** is designed to gather input from participants on DxF implementation challenges, technical assistance opportunities to address those challenges, and the administration of the grant program.

Introductions



John Ohanian
CDO, CalHHS
Director, CDII



Elaine Scordakis
Deputy Director, CDII



Juliette Mullin
Senior Manager, Manatt
Facilitator

Agenda

- **Welcome and Participation Instructions – 10 min**
- **Overview of DxF Grant Program – 10 min**
- **Understanding Barriers to Implementation – 20 min**
- **Grant Opportunities – 30 min**
- **Grants Application Process – 15 min**
- **Closing & Next Steps – 5 min**



Meeting Participation Options

Live Polling is unavailable outside of the official Listening Session events.



Written Comments



Live Polling



Verbal Comments

If you were unable to attend a listening session, you can respond to these poll questions through the DxF Grant Listening Session Survey.

Meeting Participation Options

Written Comments

During the session:

- Participants may submit comments and questions through the **Zoom Q&A box**; all comments will be recorded and reviewed by staff.

After the session:

- Participants may also submit comments and questions – as well as requests to receive Data Exchange Framework updates – to CDII@chhs.ca.gov.

Meeting Participation Options

Poll Responses

Live Polling is unavailable outside of the live Listening Session events.

During the session, Participants will be encouraged to engage in a series of live polls using their mobile device or web browser on their computer.

During the session:

- Participants are invited to participate in our **Live Polling** to provide immediate feedback.

After the session:

- Individuals who were not able to participate in the Live Polling can submit poll responses through the **DxF Grants Survey** that we'll share after the session.

Meeting Participation Options

Poll Responses

How to join

Web



Live Polling is unavailable outside of the live Listening Session events.

OR

Scan this QR Code:

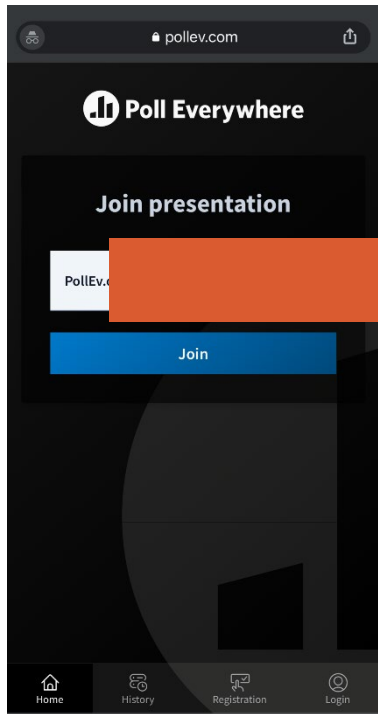


- 1 Go to **PollEv.com**
- 2 Enter **CALIFORNIADXF**

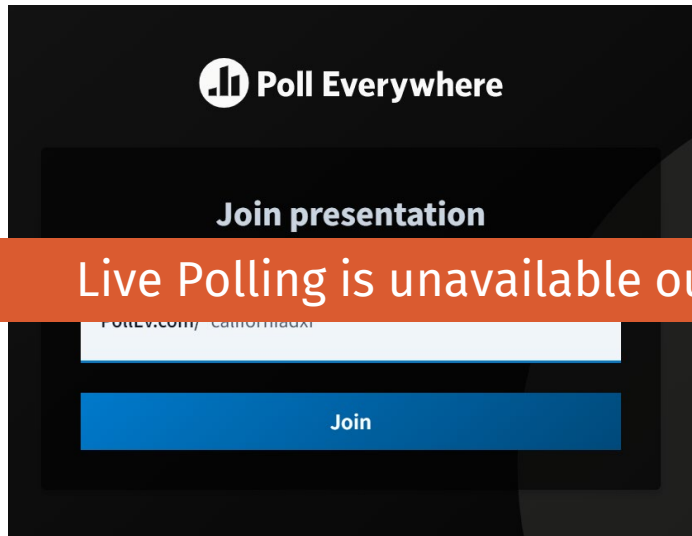
Meeting Participation Options

Poll Responses

1. Join the Presentation



Mobile



Computer

Live Polling is unavailable outside of the live Listening Session events.

2. Enter a name

Welcome to californiadxf's presentation!

Introduce yourself

Enter the screen name you would like to appear alongside your

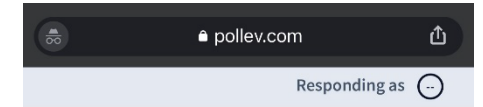
Name

0 / 50

Continue

Skip

Computer



Welcome to californiadxf's presentation!

alongside your responses.

Name

0 / 50

Continue

Skip

Mobile

Using a screen name allows the presenter and other participants to attach your screen name to your responses. You can change your screen name at any time.

- 1 Go to **PollEv.com**
- 2 Enter **CALIFORNIADXF**

Meeting Participation Options

Poll Responses

3. Holding Screen



Live Polling is unavailable outside of the live Listening Session events.

Program Listening Session

As soon as the session is underway, you'll see the questions pop up on this screen. Stay put!

- History
- Registration
- Home
- Present
- Log in

Mobile



As soon as the session is underway, you'll see it on the screen here. Stay put!

Computer

Meeting Participation Options

Poll Responses: Practice Question

Live Polling is unavailable outside of the live Listening Session events.

Meeting Participation Options

Verbal Comments

- Participants must “raise their hand” for Zoom facilitators to unmute them to share comments; the Facilitator will notify participants of appropriate time to volunteer feedback.
- Individuals will be recognized for up to two minutes and are asked to state their name and organizational affiliation at the top of their statements.

Logged into Zoom

If you logged on from offsite via Zoom interface

Press “Raise Hand” in the “Reactions” button on the screen

If selected to share your comment, you will receive a request to “unmute;” please ensure you accept before speaking

Phone Only

If you logged on via phone-only

Press “*9” on your phone to “raise your hand”

Listen for your phone number to be called by moderator

If selected to share your comment, please ensure you are “unmuted” on your phone by pressing “*6”

DxF Grant Program Overview (10 min)

What is the Data Exchange Framework?

California's Health and Human Services **Data Exchange Framework** is a first-ever, statewide data sharing agreement and associated policy documents that will accelerate and expand the exchange of health information electronically among health care entities, government agencies, and social service programs.



Want to learn more? You can find more on the DxF Webpage:

[Data Exchange Framework Homepage](#)

[Data Exchange Framework Public Webinar #1](#)

What Is The DxF Data Sharing Agreement?

AB 133 requires the establishment of a single data sharing agreement and a common set of policies and procedures that govern and require the exchange of health information.

The DxF Data Sharing Agreement (DSA) is:

- A legal agreement that a broad spectrum of health organizations will be required to execute by January 31, 2023.
- Intended to facilitate data exchange between Participants in compliance with applicable federal, state, and local laws, regulations and policies.
- Sets forth a common set of terms, conditions, and obligations to support secure real-time access to, or exchange of, Health and Social Services Information between and among Participants.

The DSA is not intended to replace or supersede any existing or future agreement between or among Participants that provides for more extensive data exchange than it requires.

Who Has To Sign the DSA?

#	Required Signatory Type
1	General acute care hospitals , as defined by Section 1250.
2	Physician organizations and medical groups.*
3	Skilled nursing facilities , as defined by Section 1250, that currently maintain electronic records.
4	Health care service plans and disability insurers that provide hospital, medical, or surgical coverage that are regulated by the Department of Managed Health Care or the Department of Insurance. This section shall also apply to a <u>Medi-Cal managed care plan under a comprehensive risk contract</u> with the State Department of Health Care Services pursuant to Chapter 7 (commencing with Section 14000) or Chapter 8 (commencing with Section 14200) of Part 3 of Division 9 of the Welfare and Institutions Code that is not regulated by the Department of Managed Health Care or the Department of Insurance.
5	Clinical laboratories , as that term is used in Section 1265 of the Business and Professions Code, and that are regulated by the State Department of Public Health.
6	Acute psychiatric hospitals , as defined by Section 1250.

*Additional guidance and rulemaking will be needed to more precisely define what entities in this Signatory Type are subject to the mandate, and whether they are regulated by a state agency.

**Note: Some entities have until January 31, 2026 to begin exchanging data. These entities are: physician practices of <25 physicians, rehabilitation hospitals, long-term acute care hospitals, acute psychiatric hospitals, critical access hospitals, and rural general acute care hospitals with <100 acute care beds, state-run acute psychiatric hospitals, and nonprofit clinics with <10 providers.

What Are Qualified Health Information Organizations?



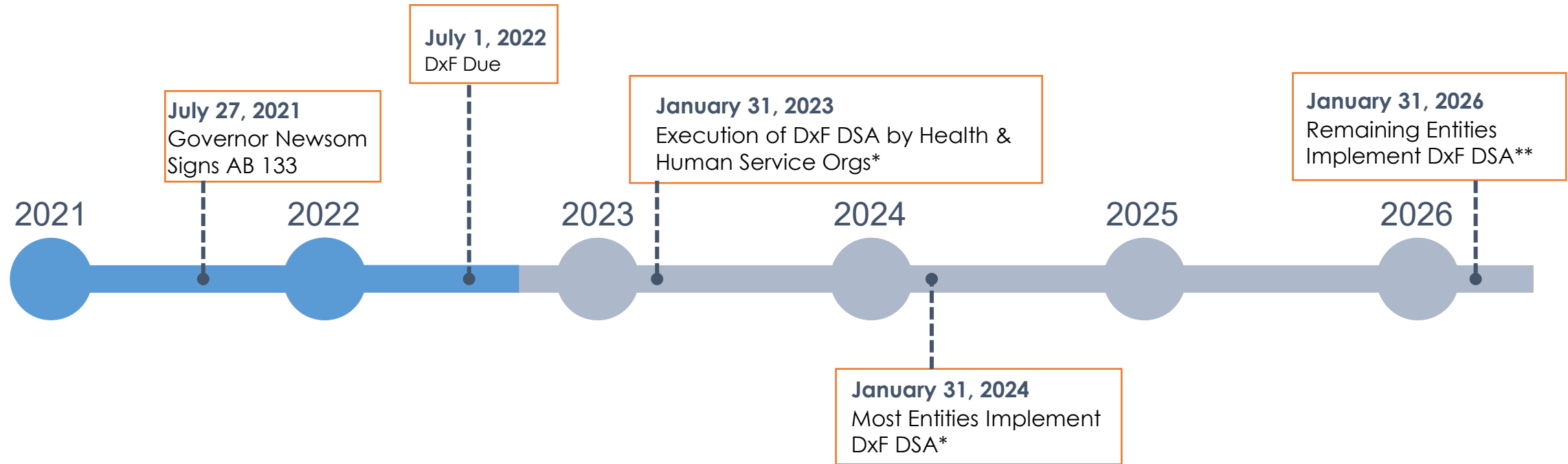
CDII in 2023 will **establish a Qualified Health Information Organization (“QHIO”) program** to help signatories meet their obligations under the DxF and AB-133

What is an HIO? What is a QHIO?

A **Health Information Organization (HIO)** is an organization that offers services and functions to support the exchange of health information. The HIO serves as an intermediary, assisting health and human services organizations as they initiate, receive, and reply to requests for information.

A **Qualified Health Information Organization (QHIO)** is an HIO that has demonstrated their ability to meet DxF/DSA data exchange requirements. As part of the DxF implementation program, CDII will establish these criteria as well as a process to qualify HIOs to validate their credentials.

What Is the DxF Timeline?



*General acute care hospitals, physician organizations and medical groups, skilled nursing facilities, health service plans and disability insurers, Medi-Cal managed care plans, clinical laboratories, and acute psychiatric hospitals. County health, public health, and social services providers are encouraged to connect to the DxF.

**Physician practices of <25 physicians, rehabilitation hospitals, long-term acute care hospitals, acute psychiatric hospitals, critical access hospitals, and rural general acute care hospitals with <100 acute care beds, state-run acute psychiatric hospitals, and nonprofit clinics with <10 providers

DxF Grant Program Overview

CDII will administer \$50 million in funding over two years to provide **education, technical assistance, and HIO onboarding support** for DxF signatories to implement the DxF.

Key Program Goals



Support DxF implementation among DxF signatories in under-resourced geographies and/or serving historically marginalized populations and underserved communities



Address significant barriers to DxF implementation (operational, technical, or other) for DxF signatories



Align across other grant programs and promote activities ineligible for funding by other grant programs (past or present)

DxF Grant Program

Preliminary Domains

Preliminary Domains	Domain Description	Potential Recipients	Anticipated Application Period
Educational Initiatives	Provides grant funding for educational initiatives designed to provide information about the DxF to signatories, such as webinars and conference sessions	Associations with relevant experience	Starting Q4 2022
Technical Assistance	Provides grant funding for process of selecting qualified HIO, contracting, consulting, advisement, and other TA needs	DxF signatories	Starting Q1 2023
HIO Onboarding	Provides grant funding for the initial costs of connecting to a qualified HIO	DxF signatories	Starting Q2 2023

DxF Grant Program

Educational Initiatives Grants



Barriers

DxF Signatories may need support to understand their DSA responsibilities and how to meet the requirements of the DxF.



Grant Funding to Address Barriers

CDII is funding DxF-related educational initiatives that will provide educational and informational activities for DxF signatories and are tailored by signatory group.

Potential DxF Educational Activities

- Webinars
- Conference Sessions
- Townhalls
- Newsletters
- Training Toolkits
- Learning Collaboratives
- Roadshows
- Communication Campaigns
- Provider Websites

Eligible organizations for these grants are 501(c)3, 501(c)4, or 501(c)6 associations serving organizations who will sign the DSA.

DxF Grant Program

TA & HIO Onboarding Grants



Barriers

DxF Signatories may need support with implementation of the DxF, including identifying and contracting with eligible QHIOs, adjusting workflows and existing technologies to facilitate data exchange, and onboarding to a QHIO.



Grant Funding to Address Barriers

CDII is funding DxF TA & HIO onboarding support that cover vendor identification, consulting/project management support, initial onboarding costs to a qualified HIO, and other related services.

Potential DxF TA & HIO Onboarding Activities

- Hiring expert to evaluate and select a QHIO
- Hiring consultant to design and host trainings on new workflows
- Paying for legal fees for QHIO contracting
- Paying initial QHIO fees

Additional activities to be informed by this listening session

Live Polling is unavailable outside of the live Listening Session events.

Poll 1: Which of the Following Best Describes Your Organization?

Reminder: If you have already joined, you don't need to reregister.

Live Polling is unavailable outside of the live Listening Session events.

We will be gathering feedback today...

On...

1. What are the operational, technical, or technological barriers for your organization to implement the DxF? (20 minutes)
2. How might DxF grants funds help address those barriers? (30 minutes)
3. What would make it easier for your organization to apply for a DxF Grant? (15 minutes)

Through...



Written Comments



Live Polling



Verbal Comments

Understanding Barriers to Implementation (20 min)

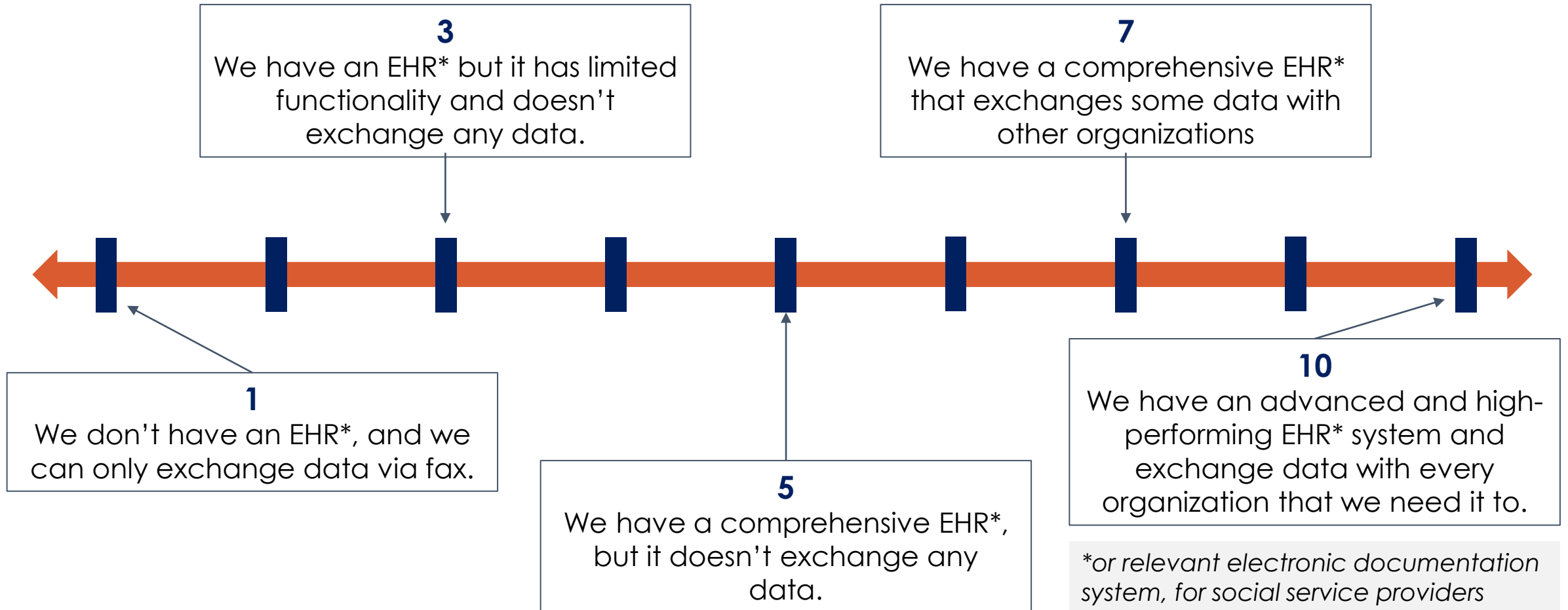
What are the operational, technical, or technological barriers for your organization to implement the DxF?

Live Polling is unavailable outside of the live Listening Session events.

Poll 2: What Is The Current State of HIT Functionality Within your Organization?

Reminder: If you have already joined, you don't need to reregister.

Poll 2: What Is the Current State of HIT Functionality Within Your Organization?



What Are Your Biggest Barriers to DxF Implementation?

Think about the kinds of operational, technical, and technological barriers your organization may face...

Example: Need to design and implement new workflows for meaningful use of exchanged data

**Operational
Barriers**

Example: Need to redesign current EHR to incorporate exchanged data.

**Technical
Barriers**

Example: Need to connect and onboard onto an HIO.

**Technological
Barriers**

**Knowledge
Gap**

Example: Uncertain understanding of data exchange requirements and policies.

Live Polling is unavailable outside of the live Listening Session events.

Poll 3: What Are Your Biggest Barriers to DxF Implementation?

Reminder: If you have already joined, you don't need to reregister.

Additional Comments

- Participants must “raise their hand” for Zoom facilitators to unmute them to share comments; the Facilitator will notify participants of appropriate time to volunteer feedback.
- Individuals will be recognized for up to two minutes and are asked to state their name and organizational affiliation at the top of their statements.

Logged into Zoom

If you logged on from offsite via Zoom interface

Press “Raise Hand” in the “Reactions” button on the screen

If selected to share your comment, you will receive a request to “unmute;” please ensure you accept before speaking

Phone Only

If you logged on via phone-only

Press “*9” on your phone to “raise your hand”

Listen for your phone number to be called by moderator

If selected to share your comment, please ensure you are “unmuted” on your phone by pressing “*6”

Grant Opportunities (30 min)

How might DxF grants funds help address the barriers we just discussed?

Implementation Support through Grants

Reflecting on the barriers we just discussed, consider the types of **activities or costs that could be funded through DxF Grant Program** to address those barriers.

Examples of TA Activities

- Hiring expert to evaluate and select a Qualified Health Information Organization
- Hiring consultant to design and host trainings on new workflows that incorporate shared data into clinical operations
- Paying for project manager time to oversee the DxF implementation
- Paying for legal fees associate with developing HIO contracts

Examples of HIO Onboarding Costs

- Initial QHIO onboarding fees
- Costs to change EHR interface
- Fees/compensation for IT staff working on HIO onboarding

We want to hear from you: What kinds of supports do you need?

Live Polling is unavailable outside of the live Listening Session events.

Poll 4: What Types Of TA Would Be Most Helpful?

Reminder: If you have already joined, you don't need to reregister.

Live Polling is unavailable outside of the live Listening Session events.

Poll 5: Assessing Current State Of HIO Connection

Reminder: If you have already joined, you don't need to reregister.

Additional Comments

- Participants must “raise their hand” for Zoom facilitators to unmute them to share comments; the Facilitator will notify participants of appropriate time to volunteer feedback.
- Individuals will be recognized for up to two minutes and are asked to state their name and organizational affiliation at the top of their statements.

Logged into Zoom

If you logged on from offsite via Zoom interface

Press “Raise Hand” in the “Reactions” button on the screen

If selected to share your comment, you will receive a request to “unmute;” please ensure you accept before speaking

Phone Only

If you logged on via phone-only

Press “*9” on your phone to “raise your hand”

Listen for your phone number to be called by moderator

If selected to share your comment, please ensure you are “unmuted” on your phone by pressing “*6”

Grant Application Process (15 min)

What would make it easier for your organization to apply for a DxF Grant?

How Will Signatories Apply for Grants?

DxF Grant Program is expected to provide funding for signatories to procure technical assistance or to cover IT systems costs.

What will you need to apply?

Funding for Technical Assistance

- TA vendor identified.

Funding for HIO Onboarding

- QHIO identified.

How will you apply?

- **Application Portal** is expected to open in early 2023, with more application details released later in 2022.
- CDII expects to award grants for applications submitted in a given quarter by the end of the following quarter.
 - i.e. Grants applications submitted in Q1 will be awarded by the end of Q2 .

Signatory grant application requirements and processes are under development and subject to change.

Live Polling is unavailable outside of the live Listening Session events.

Poll 6: What Are Factors That Can Make Grant Applications A Challenge For Your Organization?

Please reflect on previous experiences applying for funding support.

Reminder: If you have already joined, you don't need to reregister.

Live Polling is unavailable outside of the live Listening Session events.

Poll 7: What Resources or Processes Could Help Your Organization Apply For The DxF Grant Program?

Please reflect on previous experiences applying for funding support.

Reminder: If you have already joined, you don't need to reregister.

Additional Comments

- Participants must “raise their hand” for Zoom facilitators to unmute them to share comments; the Facilitator will notify participants of appropriate time to volunteer feedback.
- Individuals will be recognized for up to two minutes and are asked to state their name and organizational affiliation at the top of their statements.

Logged into Zoom

If you logged on from offsite via Zoom interface

Press “Raise Hand” in the “Reactions” button on the screen

If selected to share your comment, you will receive a request to “unmute;” please ensure you accept before speaking

Phone Only

If you logged on via phone-only

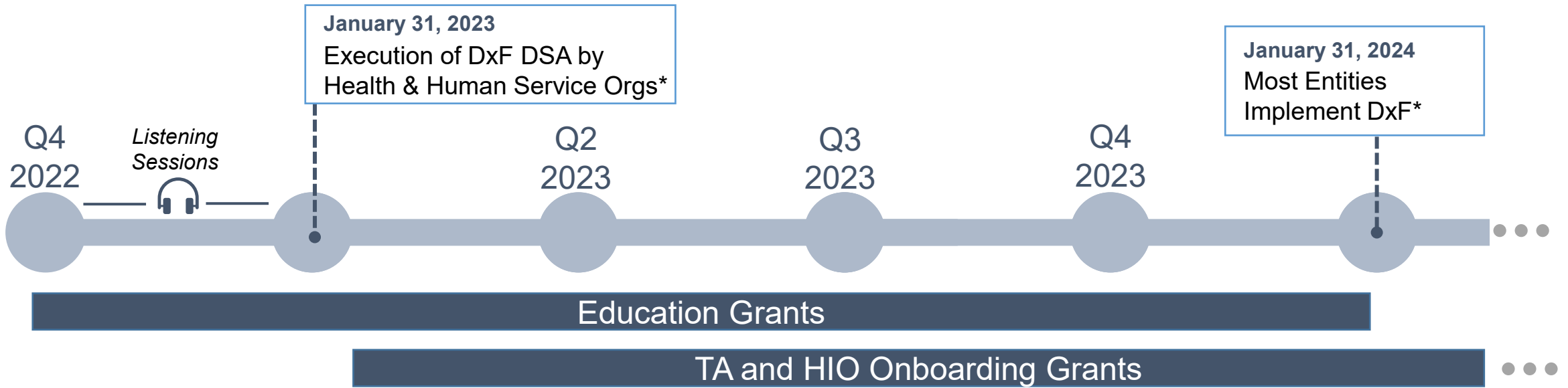
Press “*9” on your phone to “raise your hand”

Listen for your phone number to be called by moderator

If selected to share your comment, please ensure you are “unmuted” on your phone by pressing “*6”

Closing

DxF Grant Program Path Forward



*General acute care hospitals, physician organizations and medical groups, skilled nursing facilities, health service plans and disability insurers, Medi-Cal managed care plans, clinical laboratories, and acute psychiatric hospitals. County health, public health, and social services providers are encouraged to connect to the DxF.

Additional Feedback

Participants may submit additional comments and questions – as well as requests to receive Data Exchange Framework updates – to CDII@chhs.ca.gov.

Thank You!