



California Health & Human Services Agency Center for Data Insights and Innovation Data Exchange Framework (DxF) Qualified Health Information Organization (QHIO) Question and Answer (Q&A) Session #1 Transcript (10:00 AM – 11:00 AM PT, September 8, 2023)

The following text is a transcript of the September 8, 2023 Data Exchange Framework Qualified Health Information Organization (QHIO) Question and Answer (Q&A) session #1. The transcript was produced using Zoom's transcription feature. It should be reviewed concurrently with the recording – which may be found on the CalHHS
Data Exchange Framework website to ensure accuracy.

[Alice H - Events] 13:00:52

Hello and welcome. My name is Alice and I'll be in the background to support with Zoom. If you experience technical difficulties, please type your question into the Q&A.

[Alice H - Events] 13:01:01

Live coast captioning will be available. Please click on the CC button to enable or disable.

[Alice H - Events] 13:01:11

There are few ways attendees may participate today. Participants may submit questions for the Zoom Q&A box at any time.

[Alice H - Events] 13:01:18

Additionally, if time permits, CDI will answer live questions during the Q&A period. To ask a live question, participants must raise their hand for Zoom facilitators to unmute them.

[Alice H - Events] 13:01:30

If you logged on via Zoom interface, press raise hand and the reactions button on your screen. I've selected to share your comment, you'll receive a quest of request to unmute, please ensure you accept before speaking.





[Alice H - Events] 13:01:43

If you logged on via phone only, press star 9 on your phone to raise your hand. Listen for your phone number to be called by the moderator.

[Alice H - Events] 13:01:51

If selected to share your comment, please ensure you are unmuted on your phone by pressing star 6.

[Alice H - Events] 13:01:58

Please keep questions brief and relevant to the QHIO application. Your question is not answered during today's session, please submit it to CDI.

[Alice H - Events] 13:02:11

Ca.gov.

[DeeAnne McCallin] 13:02:11

Yes.

[Alice H - Events] 13:02:18

And with that, I'd like to pass it to Dianne Mcallen, Deputy Director at the Center for Data Insights and Innovation.

[DeeAnne McCallin] 13:02:26

Thank you, Alice. Alrighty. And I am, as Alistair said, to you, and, and with me is Cindy Barrow who will be covering some of the slides today from the NAT Health Strategies.

[DeeAnne McCallin] 13:02:37

I also have other folks from the CDI, D except data exchange framework team with me, my colleagues here to support and help answer questions during this hour.





[DeeAnne McCallin] 13:02:48

Thanks for coming today, everybody. Our session today is on qualified health information exchange application. We're in the open application window right now, which closes September 20 first.

[DeeAnne McCallin] 13:03:01

So we're gonna do my best to mention that date a couple times through this hour September, the 20 first.

[DeeAnne McCallin] 13:03:07

At 5 PM. And this is one of the applications Windows deadlines that is a real deadline September 20 first 5 p.

[DeeAnne McCallin] 13:03:17

M. Pacific time. We need to have applications submitted by them. We're gonna be covering today the application and its guide, the assessment process just briefly.

[DeeAnne McCallin] 13:03:28

Communicating results and recovering. Questions and answers, which is why we're here and then we'll have it closing.

[DeeAnne McCallin] 13:03:37

Most attendees today are familiar with the vision for the data exchange framework. I'm not going to, read the entire slide, but as we know, it is the first ever statewide data sharing agreement requiring the secure and appropriate exchange of health information.

[DeeAnne McCallin] 13:03:53

Within California. This session will be recorded in the slide deck posted. We'll make sure we correct our little email address that we saw on an opening slide that said CS.

[DeeAnne McCallin] 13:04:06





Note it is Ca. There's no change to our email address. But the recording and the slide deck will be posted.

[DeeAnne McCallin] 13:04:12

It does take take a little while for us to get the transcript down the recording and also ADA remediation so it will not be posted by the end of today.

[DeeAnne McCallin] 13:04:26

Alrighty, we'll start. At a high level, we're gonna run through this application process.

[DeeAnne McCallin] 13:04:33

There will be plenty. Of information going on through this hour. So. We know what the the data sharing agreement and the common set of policies and procedures that govern the requirement of the exchange to participate in the data exchange frameworks, signatories, those who have signed the DSA must be able to send and receive health and social services information.

[DeeAnne McCallin] 13:04:57

That's what HSSI is. To be able to locate a patient record based on person attributes.

[DeeAnne McCallin] 13:05:03

Format that HSSI to conform with data exchange framework standards and meet the privacy and security requirements and more and all of those standards and requirements are embedded in the DSA and the policies and procedures.

[DeeAnne McCallin] 13:05:18

For many signatories, these are not current capabilities. And there's we all have to remember there are a lot of different signatory types under the framework.

[DeeAnne McCallin] 13:05:29





And they're not just the historical. Folks that use EHRs and share clinical information. They may choose to seek the services of a QHIO to help manage the exchange keyword in that sentences choose.

[DeeAnne McCallin] 13:05:46

Signatories are not required to use a QHIO. However, QHIOs QHIO is plural are embedded source and they can assist a participant that is a data sharing agreement signatory to meet the requirements of that DSA.

[DeeAnne McCallin] 13:06:05

So going into the guide on August 20 eighth, we released the application with that. Deadline of 5 PM September 20 first We have the 10 page application and it has its accompanying guide, which I think might be about 3 pages.

[DeeAnne McCallin] 13:06:21

Definitely recommend one reads through the guide first and then the, read through the application as though it were a recipe before you fill it out and submit.

[DeeAnne McCallin] 13:06:33

And we did encourage a lot of folks to hope. There's indications that folks have read through the application before coming.

[DeeAnne McCallin] 13:06:42

Here today.

[DeeAnne McCallin] 13:06:47

So the application is broken into 3 different sections, section A. So questions A through, I think it's 13, cover the organization, the organization information of the entity.

[DeeAnne McCallin] 13:06:58

That is applying to be a QHIO. Though we call them QHIOs, it does not mean that necessarily that they are by themselves an HIO in nature.





[DeeAnne McCallin] 13:07:10

So we're also building this. Process with the application. That a community information exchange could be applying.

[DeeAnne McCallin] 13:07:19

So sometimes we might be a bit HI-O-centric, but it can incorporate other intermediaries in the exchange of information that might not be our traditional definition of HIO.

[DeeAnne McCallin] 13:07:31

But anyway, organization information for who whomever the applicant is. A section on. That drives the privacy and security of what services this.

[DeeAnne McCallin] 13:07:44

Future QHIO is able to provide with a focus on privacy and security and then sex section C is about the functional capabilities.

[DeeAnne McCallin] 13:07:54

So the technical capabilities. Of the applicant to be able to perform as a qualified health information organization.

[DeeAnne McCallin] 13:08:04

So for preparing the application, key instructions. Each of the applications 3 sections contains a series of requirements followed by a statement where the applicant must attest that their organization meets the requirement.

[DeeAnne McCallin] 13:08:18

Failure to attest. I'm gonna break this up into 2 failure to attest will be cause for your application most likely to not be approved.

[DeeAnne McCallin] 13:08:28





So if you leave one of the lines, the boxes in the application that asks for an attestation.

[DeeAnne McCallin] 13:08:37

If you leave that blank. And you will most likely not be approved. We do have a process for checking for completeness that you'll be outreach to if there are blanks.

[DeeAnne McCallin] 13:08:47

There's a couple questions, not many. I think it might be 2 where there's a little bit of if this logic.

[DeeAnne McCallin] 13:08:53

So you might see 4 boxes and maybe 2 of them must be signed or initial. So there's 2 of that that you don't, it's not just one straight up, 5 ball looking for any blank cells that would be.

[DeeAnne McCallin] 13:09:05

So failure to a test or misrepresenting an applications capabilities in those attestations maybe cause for failure to receive or subsequent in the future.

[DeeAnne McCallin] 13:09:16

Removal of a qualified status if it was earned based upon your application. And I had thought that we did have very clearly stated what a test was, but we have fielded some questions and the testing is initialing or signing the box.

[DeeAnne McCallin] 13:09:34

So it's not saying yes, it's not saying no, it's not writing other words.

[DeeAnne McCallin] 13:09:38

It's the initial of the authorized signer of the application. Which is the concluding box at the bottom of page 10.





[DeeAnne McCallin] 13:09:47

It's the initials or the signature and that could be old school in. It's the initials or the signature and that could be old school ink or it can be old school ink or it can be old school ink or it can be electronic and electronic, it can be old school ink or it can be electronic and electronic initial and electronic signature.

[DeeAnne McCallin] 13:10:03

We are not looking for yeses or knows and we're also not looking for will have tomorrow and something like that.

[DeeAnne McCallin] 13:10:05

Following the naming conventions, this is another instruction in the application for the application for submitting it that we recommend you follow the naming conventions file formats and other instructions found in the preparing an application section of the QHIO application guide so that we that is has been intentionally drafted and written and reviewed and iterated so that it will help speed the assessment on our side so that CDI is

[DeeAnne McCallin] 13:10:35

doing a thorough review of the applications. But that we're not taking 2 months to do that. And it will help us to be able to do that for you and for the data exchange framework participants if you're able to conform to the conventions and recommendations.

[DeeAnne McCallin] 13:10:50

We have in the guide. We do have links within this deck and they are also found on our website.

[DeeAnne McCallin] 13:10:57

We are happy to respond to the question saying I can't find any application or guide in very short order if you need to email us because you cannot find that but they are on CDIs website.





[DeeAnne McCallin] 13:11:09

Alrighty, now am I to the point yet or have I already taken over where Cindy should be presenting?

[Cindy Bero] 13:11:16

It doesn't matter when we do a transition. Is this good time? Okay. Thank you.

[DeeAnne McCallin] 13:11:20

Yeah, have at it. Thank you.

[Cindy Bero] 13:11:23

So, as Dean outlined, you, you know, let's imagine you've read the application, you've read the guide, you've carefully reviewed your organization's readiness and you prepare the application.

[Cindy Bero] 13:11:37

By reviewing the sections and a testing, you're now ready to submit. So the first step in that is obviously to submit the application.

[Cindy Bero] 13:11:45

Via email to CDI before that all important deadline and I want to reiterate that Dean's comments, September, the 20 first at 5 p.

[Cindy Bero] 13:11:54

M. Pacific, we really need to have those applications received. When those come in, CDI will be actively monitoring the inbox and will confirm via return email receipt of your application.

[Cindy Bero] 13:12:07





And then they will do what SDN described a review for completeness just to make sure that you did not miss any item or, you know, overlook something and forget this to a test to start something or, you know, they'll do that kind of scan of the entire document.

[Cindy Bero] 13:12:23

If it's complete, you will get a second piece of correspondence that indicates it is complete and it's going to move forward into the assessment phase if it is not complete.

[Cindy Bero] 13:12:35

You'll get a message via email to your primary contact letting you know, you know, which questions were viewed as incomplete.

[Cindy Bero] 13:12:43

And with a request to resubmit the application, addressing that. That missing part. And to do that within 3 business days to get, a complete application in.

[Cindy Bero] 13:12:56

So that's generally an overview of how we will receive and sort of do the first level of processing.

[Cindy Bero] 13:13:02

Of the application.

[Cindy Bero] 13:13:04

On the next slide, we talk, we transition into application assessment and actually I'm going to toss this back to you today.

[DeeAnne McCallin] 13:13:13

And for all attendees, I jumped on a bunch of slides and he was supposed to present. So hopefully I didn't miss anything you had intended to share on previous slides.





[DeeAnne McCallin] 13:13:22

And we can circle back as needed. Thank you, All right, so application assessment upon. The primary contact as noted in application question A 2 will be contacted if any questions arise during the assessment.

[DeeAnne McCallin] 13:13:42

So in a sense, no news is good news, but you should be monitoring. Applicants should ensure that the email address of the primary contact is monitored throughout the application.

[DeeAnne McCallin] 13:13:56

And timeline. So if if you have submitted an application or you plan to submit one next Friday, keep your eyes on it through and until.

[DeeAnne McCallin] 13:14:04

The entire process of announcing QHIOs don't let one of those emails have whoever that primary contact if they're out of office for a week for a fall break.

[DeeAnne McCallin] 13:14:16

Make sure somebody else is monitoring that because there are some timelines if we reach out to you that and are important and I think they're captured in the application guide.

[DeeAnne McCallin] 13:14:27

CDII will confirm receipt of each application. Applications applicants are encouraged to contact CDII if you have not received a confirmation email within 24 h of your submission and submission is via email.

[DeeAnne McCallin] 13:14:44

So if you send an email and it's 24 h later and you have not received confirmation from CDI, then you should write back to us or find one of us.





[DeeAnne McCallin] 13:14:52

To talk to, to find out if we have indeed received your application. We don't want to be 100% reliant on email even though all of us here today work in this electronic and for electronic space we still don't want to be complacent and think that email works without a flaw.

[DeeAnne McCallin] 13:15:13

An application is not considered complete until initial review and CDII will contact. It I mean if an application is not considered complete, CDII will contact that primary contact that is listed in your application.

[DeeAnne McCallin] 13:15:29

One CDII confirms that the application is complete. It will move the application will move on to assessment.

[DeeAnne McCallin] 13:15:36

Once it determination is made, the applicant will be notified via email. If an applicant does not qualify, the reasons for not qualifying will be shared with that applicant.

[DeeAnne McCallin] 13:15:48

Applicants who are formed informed that they did not qualify may wish to appeal the determination. Please see the QHIO application guide for more information on preparing and submitting an application.

[DeeAnne McCallin] 13:16:02

So I'm just gonna pause and glance to make sure everything I just spoke about. Covers the bullets on this slide deck and I do think so and then we're gonna see on the next slide a little bit of information about the appeals process.

[DeeAnne McCallin] 13:16:16

Which we hope that we've built a. Pretty pretty airtight applications so that these are minimal but it is of course an option if something doesn't go according to how an applicant is looking for.





[DeeAnne McCallin] 13:16:31

So the key takeaway from this slide is that it is to initiate that to an initiate an appeal.

[DeeAnne McCallin] 13:16:39

And this is where I mentioned timing. The applicant must notify CDI via email of its intent to appeal within 3 business days of notification.

[DeeAnne McCallin] 13:16:50

And submitted an appeal form within 10 business days of that notification. It's not 3 plus 10.

[DeeAnne McCallin] 13:16:57

It's a total 10 where an appeal must have been submitted from when CBI has notified that you were not qualified.

[DeeAnne McCallin] 13:17:07

This hour is focused more on helping you to submit an application that we will be able to review and assess and if you need all the terms that you are approved and qualified.

[DeeAnne McCallin] 13:17:20

So I'm not gonna spend too much time in this appeal space, but know that it is an option for anyone who may not be.

[DeeAnne McCallin] 13:17:27

Awarded a qualification.

[DeeAnne McCallin] 13:17:31

I'm communicating results. So applicants that. Cdii expects to announce who the QH IR O's are in October of this year.





[DeeAnne McCallin] 13:17:43

That is next month. That is not very far off. It's taken us a while to get there but we see we see it in our sites that October of this year is when we expect to be announcing.

[DeeAnne McCallin] 13:17:54

Successful applicants will be notified by CDI prior to the Cdi's public announcement of the QHIOs.

[DeeAnne McCallin] 13:18:03

That's going to be a really important timing coordination where in an organization an applicant might be told and might receive an email from CDI that they have been qualified.

[DeeAnne McCallin] 13:18:17

That is not the green light to release. Any type of communications or public messaging that you have been queued in the in the notification of being qualified and I really want people to pay attention to this for what happens in October.

[DeeAnne McCallin] 13:18:35

And CDII or KHS will be announcing the QHIOs and then the entities that were qualified will be.

[DeeAnne McCallin] 13:18:43

Empowered to do their own announcements. Following in that way it's so that the.

[DeeAnne McCallin] 13:18:48

Participants of the data exchange framework will be hearing from CDI who has been qualified. Before being outreach by those organizations saying, hey, I've been qualified.

[DeeAnne McCallin] 13:19:01





I'm here to be to provide a service for you if you would like. Following the notification, the applicant will coordinate with CDI on the timing and for the announcements of such qualifications and the launch of the QHIO program activities, such as expectations of QHIOs, maintaining qualification QHIO program development.

[DeeAnne McCallin] 13:19:25

We definitely viewed this as a partnership. Between your organizations that are qualified and CDII and all of the partners that are already working with CDI on and stakeholders on the data exchange framework.

[DeeAnne McCallin] 13:19:38

We. So.

[DeeAnne McCallin] 13:19:43

So that's. What happens when we have these results. So it'll be application submitted. Applications checked for completeness.

[DeeAnne McCallin] 13:19:55

CDII will then do assessments. We will notify anyone who may not have been. Awarded a QA.

[DeeAnne McCallin] 13:20:03

And at that time they that that initiates a 10 day clock of 3 and then plus 7 at the most.

[DeeAnne McCallin] 13:20:11

10 day clock to submit an appeal. We will review appeals and all of that. Will happen before announcing who the QHIOs are.

[DeeAnne McCallin] 13:20:21

And that's when we get to the communicating results. So now, here we are. We are 20 min in to an hour and we're to the Q&A session, which is I think what a lot of you came here for today.





[DeeAnne McCallin] 13:20:33

But hopefully some of the background information over the last 15 min or so will help to. Clarify or bring up new questions.

[DeeAnne McCallin] 13:20:44

As a reminder, we will start by answering questions that were submitted to CDI prior to the September fifth deadline.

[DeeAnne McCallin] 13:20:53

So when I released the application on August, the 20 eighth we asked for questions by this Tuesday afternoon. And then we will go to questions submitted in today's Q&A and after that if time allows we will answer live questions at the end.

[DeeAnne McCallin] 13:21:08

We're in that events and Alice will help to coordinate folks raising hands. And in the queue for asking asking questions.

[DeeAnne McCallin] 13:21:17

Alrighty. So I believe at this time I will read off some of the questions that we have received prior to and call upon something like colleagues if I'm not the one myself going to be answering them.

[DeeAnne McCallin] 13:21:33

We will probably be paraphrasing some of the questions received. So if it was your question submitted and we've changed the word.

[DeeAnne McCallin] 13:21:40

Please know that we've gotten the gist of what your question is and if we completely have not submit it new in the QA today here on the Zoom.





[DeeAnne McCallin] 13:21:48

First question. Our QHIOs only. Responsible for assisting entities DSA signatories that are not connected with any local federal or commercial HIs.

[DeeAnne McCallin] 13:21:59

In exchanging data exchange. And per the data exchange framework guidelines. So I'm going to answer this one.

[DeeAnne McCallin] 13:22:08

QHIOs may determine which entities they are able to onboard and provide services too. No, that is a signatory to the DSA.

[DeeAnne McCallin] 13:22:17

QUICKS are required to comply with the data sharing agreement and its policies and procedures and are required to provide services to data exchange framework participants in compliance with the DSA and its PNPs.

[DeeAnne McCallin] 13:22:32

So every QHIO, needs to have signed the data sharing. Agreement at least by the time that the notification of CDIs announcement of who the queues are.

[DeeAnne McCallin] 13:22:46

And so they themselves will be a DSA participant and therefore bound to the DSA and its policies and procedures.

[DeeAnne McCallin] 13:22:57

Second question. Our QHIs, compensated for by CDI for their efforts related to the data exchange framework.

[DeeAnne McCallin] 13:23:07





So we have heard this question through this summer somewhat when we had some of our. Other webinars and information sessions and some feedback and other programs even but the answer is no QHIOs do not receive compensation from CBI.

[DeeAnne McCallin] 13:23:24

There are some, however, though, data, the data sharing agreement signatories are eligible to apply.

[DeeAnne McCallin] 13:23:32

For QHIO onboarding grants. They're not required to apply. They're not required to go with the QH I/O, but there are funding opportunities under the data sharing agreement, signatory grants program where there's 2 domains, one is technical assistance and the other is for QHIO onboarding brand.

[DeeAnne McCallin] 13:23:50

If awarded a QHIO onboarding brand at the DSA signatory level, not the QHIO because the QHI, any HIOs or vendors are not actually eligible to even if they might have signed the DSA.

[DeeAnne McCallin] 13:24:04

They're not eligible to apply for a grant. But if a DSA signatory is awarded, the grant, a QHIO onboarding grant.

[DeeAnne McCallin] 13:24:13

The grant is dispersed to the signatories QHIO of choice. So even though a signatory might have been awarded a in round one or round 2 that closed on September first.

[DeeAnne McCallin] 13:24:25

They cannot, they can name an organization that they hope becomes a Q in the future or they could lead that blank in October.

[DeeAnne McCallin] 13:24:33





Queues will be announced. Will check their grand application, make sure they know the announcement and see if everything aligns.

[DeeAnne McCallin] 13:24:40

But that entity is the one where the funds will be dispersed to that actual organization on on for the benefit of the signatory.

[DeeAnne McCallin] 13:24:49

Funds may cover under these grants some of the costs associated with onboarding with a queue which may include costs incurred by the QHIO for the benefit of the grant team.

[DeeAnne McCallin] 13:25:01

And most likely doing so for one grantee will have downstream effect to help benefit others as well. For the DSA and PNP as data exchange framework participants, QHIOs are not.

[DeeAnne McCallin] 13:25:16

Permit prohibited from charging fees of their data. Exchange framework clients for the services they provide.

[DeeAnne McCallin] 13:25:21

So that's a second part of the however. CDI does not pay the queues, but there is grant funding available to signatories.

[DeeAnne McCallin] 13:25:31

Who on board with the QHIO and also a note that QHIOs are not prohibited according to the DSA and PNPs from charging for the services that they.

[DeeAnne McCallin] 13:25:41

Probably provided to signatories who happen to be to clients who happen to be signatories now. That they charged in the past and will be charging in the future most likely.





[DeeAnne McCallin] 13:25:54

Alrighty, so next question and I'm gonna call upon I believe my colleague Courtney to to answer so just raising the flag for Courtney to be listening as I read the question and everybody get to enjoy a moment where you're not hearing my voice.

[DeeAnne McCallin] 13:26:10

Does the accessation to the requirement that QHIOs must have participant agreements that do not conflict with the DSA and its PNPs.

[DeeAnne McCallin] 13:26:21

Entail the applicants represent representation. That their participant agreements do not to their knowledge conflict with the DSA and its PNPs.

[DeeAnne McCallin] 13:26:32

So Courtney is gonna come on to answer and take note for everybody that we use part when participants was used in this question.

[DeeAnne McCallin] 13:26:41

It means the clients of. The applicants as opposed to or the QHIO as opposed to the participants of the data exchange framework, historically exchange information typically.

[DeeAnne McCallin] 13:26:56

Do not have so Courtney's having audio problems right now and looking for, troubleshooting.

[DeeAnne McCallin] 13:27:06

So I can probably speak to the answer for this one. Let me just quickly go does the attestation requirement.

[DeeAnne McCallin] 13:27:12





That QHIOs must have participant agreements that do not conflict with the PMPs until that they represent that their agreements do not.

[DeeAnne McCallin] 13:27:22

I'm to their knowledge conflict. So yes, as a signatory QHIOs are required to comply with the DSA and its PNPs.

[DeeAnne McCallin] 13:27:33

If the QHIO becomes aware of a conflict, it should indeed. Consider an amendment to in order to comply with its obligations as a DSA signatory.

[DeeAnne McCallin] 13:27:44

So that's where like the data exchange framework is new. So there might be a legacy contracts that do not adhere to the data exchange framework.

[DeeAnne McCallin] 13:27:54

So when you, when you, come across that, you should amend it, especially if you're QHIO.

[DeeAnne McCallin] 13:28:02

And even if your data exchange framework purchase and if you have some agreement that don't seem to conform to the Data exchange framework, these should be updated.

[DeeAnne McCallin] 13:28:11

So as the signatory and everyone is, is bound to and that the attestation in the application.

[DeeAnne McCallin] 13:28:21

I do not believe includes the terminology to the best of our knowledge so it's it's intended as written.





[DeeAnne McCallin] 13:28:29

Alrighty, so no break from my voice, everyone. Sorry about that. All right, next question.

[DeeAnne McCallin] 13:28:39

And we do appreciate folks having submitted questions because that then moves us along. Is CDI aware that a testing to the requirement and this is probably for my colleague Rim.

[DeeAnne McCallin] 13:28:49

So rim ears on and checking audio perhaps somehow with them. We're flirting on top of me reading the question, but here we go.

[DeeAnne McCallin] 13:28:56

Is CDI aware that a testing to the requirement that to exchange information with other QHIOs and via the nationwide networks and frameworks in which they participate.

[DeeAnne McCallin] 13:29:08

May obligate QHIO applicants to respond to queries they received from any quick care quality user.

[Rim Cothren] 13:29:17

Thanks, Dean. Hopefully you can hear me. Yes, we are aware of the nondiscrimination requirements of care quality.

[Rim Cothren] 13:29:26

That might require a member of that framework or a signatory to the care quality connection terms. That responds to a permitted purpose is defined by care quality in response to one request.

[Rim Cothren] 13:29:39





For a required purpose under the DXF must subsequently do so for all requests. And therefore may be required.

[Rim Cothren] 13:29:47

Bye, care quality policies to respond to non D except participants for more purposes than they might have chosen to otherwise.

[Rim Cothren] 13:29:54

All DXF participants to choose to participate in care quality. Will have that same requirement imposed by care quality.

[DeeAnne McCallin] 13:30:07

Thank you.

[DeeAnne McCallin] 13:30:12

Alrighty, requesting new question. Requesting clarification concerning CDIs expectations for QHIOs to route request for information.

[DeeAnne McCallin] 13:30:25

So a lot of these questions are coming verbatim from words. In the application. So really I appreciate that.

[DeeAnne McCallin] 13:30:34

We can tell folks were in the application and some extracting some of the words. So if some of this is sounding things that are unfamiliar to some of today's attendees and they're like, where are these words coming from?

[DeeAnne McCallin] 13:30:45

How do I get to see these questions? The terminology is in many of the questions in the application.





[DeeAnne McCallin] 13:30:53

So that's a little bit of a sidebar. Back to the question. Requesting clarification concerning Cdi's expectations for QHIOs to route request for information from one participant to another.

[DeeAnne McCallin] 13:31:07

Via multiple QU. IOs or nationwide networks and frameworks.

[DeeAnne McCallin] 13:31:13

And I'm gonna call on Rin.

[DeeAnne McCallin] 13:31:16

Okay.

[Rim Cothren] 13:31:16

Yes, you get to continue to hear hear my voice for a minute here. So the CDI requirements.

[Rim Cothren] 13:31:24

Are that all QAOs first. Participate in a nationwide network framework as named in the application.

[Rim Cothren] 13:31:34

And second, agree to forward requests for information. Respond to requests for information. Forward information delivery. And receive information delivery on behalf of their DXF.

[Rim Cothren] 13:31:49

Participant clients. Using the QHOs chosen nationwide network or framework or any other QHIO as necessary and permitted.





[Rim Cothren] 13:32:00

QHOs may use a nationwide network or framework to exchange with other QHIOs or may do so through point to point connections as they choose.

[Rim Cothren] 13:32:10

We're not dictating the method that they do that. CDII also does not dictate how a QHIO responds to a request on behalf of a DXF participant client.

[Rim Cothren] 13:32:23

And the QHIO must do so. May do so using any lawful way and using any open technical standard or process acceptable to their client.

[DeeAnne McCallin] 13:32:36

I'm gonna add one. Level of specificity to risk response, which is not technical because that's his area of expertise. It's about the application.

[DeeAnne McCallin] 13:32:48

The application does not have us ask the applicant to tell us which one of the national networks. That's what comes, that's part of the collaboration in working with CDI, especially immediately after being qualified, where we will collect that information from you.

[DeeAnne McCallin] 13:33:06

So like, right, we, we. Probably change some of what we envisioned we were going to be requesting applicants to streamline it so like what is absolutely necessary information now at the point of applying and what can we collect.

[DeeAnne McCallin] 13:33:24

Notification date award date plus one plus one day, you know, what can we start working with each QHIO and that's where CDI will work with the qualified HIOs and say,





okay, so you were tested to that you participate in care quality common well or you help the change exchange now tell us which one so, little detail.

[DeeAnne McCallin] 13:33:45

Alrighty.

[DeeAnne McCallin] 13:33:51

I'm gonna go to a few other questions and then we'll go, that we, receive, we did also encourage on our website for folks to submit questions to CDI at CHHS.

[DeeAnne McCallin] 13:34:06

Dot Ca dot G OV. A reminder that this hour is trying to focus on application to help everyone with their submission of the application.

[DeeAnne McCallin] 13:34:15

Do again, September, the 20 first, 5 PM. That it's about the application.

[DeeAnne McCallin] 13:34:22

So if we're seeing any questions, when I get to the QA and start reading those, if I see that they're not pertinent to the actual application, we're going to defer those.

[DeeAnne McCallin] 13:34:33

Especially so that time permits already. So. What is, this, is a good question.

[DeeAnne McCallin] 13:34:40

I spoke to it early, but I wanna make sure folks here, what, is CDI looking for in terms of response?

[DeeAnne McCallin] 13:34:46

To each of the questions in the application, a check mark, a yes or no, initials the date.





[DeeAnne McCallin] 13:34:53

We're looking for an initial or a signature. It can be electronic and E, initial or an E signature or it can be old school pen.

[DeeAnne McCallin] 13:35:05

We prefer not to have like emojis or anything like that. So, by way of an attestation, we're looking for kind of old school initials or signature.

[DeeAnne McCallin] 13:35:18

Already.

[DeeAnne McCallin] 13:35:21

Are there any concerns with QHIO sharing data with non DSA signers and non data exchange.

[DeeAnne McCallin] 13:35:30

Framework participants. By the way that we've built the application, no, we're not concerned with that.

[DeeAnne McCallin] 13:35:37

And it goes deeper than the application, the DSA and its policies and procedures govern the exchange of.

[DeeAnne McCallin] 13:35:43

HSSI among data exchange participants. And QHIOs will have to follow applicable law and any other applicable data sharing agreements they may have that those agreements are the ones we mentioned in an earlier question that they need to conform with at the data exchange framework must be in those agreements when sharing health and human services.





[DeeAnne McCallin] 13:36:05

So we spend a lot of time with for releasing this, application as a draft, accepting public comment through the spring.

[DeeAnne McCallin] 13:36:13

Talking with it with our IIC implementation advisory committee and our DSA. P and P policy and procedure subcommittee.

[DeeAnne McCallin] 13:36:24

We had a couple joint meetings this spring. So and then we spend as probably many of you know a number of months reviewing fine tuning, revising the application in response to the comments and feedbacks from stakeholders this spring to the application that is out.

[DeeAnne McCallin] 13:36:43

For folks to apply to today. And so at the end of that exercise, we are not at this time concerned.

[DeeAnne McCallin] 13:36:49

Next question. Let's see.

[DeeAnne McCallin] 13:36:57

Someone asked, would it qualify to connect? This is similar to Rims question, but I think I'm gonna answer it because I'm looking at the application.

[DeeAnne McCallin] 13:37:05

Would it qualify to connect to care quality through any of the implementers or does it have to be specifically through care quality commonwealth or e health?

[DeeAnne McCallin] 13:37:14





And the latter part of that question is the answer. It needs to be true one of those. So the attestation that is in the application application.

[DeeAnne McCallin] 13:37:26

Number C 3. I'm gonna read the attestation, the applicant participants in care quality, Commonwealth Health Alliance or a health exchange and if not care quality has the connection to care quality activated.

[DeeAnne McCallin] 13:37:42

That is where we need the applicants to attest. And initial or sign if you would. For us to be able to consider your applications.

[DeeAnne McCallin] 13:37:50

Approvable for that line. I know that does need to be a testing.

[DeeAnne McCallin] 13:37:55

Alrighty, now, gonna go and we're now we work a little bit on the fly of reading the question the in the QA box.

[DeeAnne McCallin] 13:38:06

To determine if we're able to answer them today. We do have CDI is, here with us today to help support questions or to keep me in a lane if I'm starting to go into providing legal advice.

[DeeAnne McCallin] 13:38:21

Which I'm not, I should not be doing, definitely don't even play a lawyer and then I had rim is our subject matter expert and Cindy is helped the program and buys her from and that health along with other folks from the who are here today and CBI as well.

[DeeAnne McCallin] 13:38:40

One question is, are there technical documents we can see to compare with current HIV that we are working on definitely point folks to our policies.





[DeeAnne McCallin] 13:38:51

And procedures. If anybody is available to drop into. The answer box in.

[DeeAnne McCallin] 13:38:57

In the Q&A a link to our policies and procedures that would be great and then rim would also like to respond.

[Rim Cothren] 13:39:06

Just real quickly, there are a few of the policies. Procedures we might highlight there the most relevant documents from a technical standpoint.

[Rim Cothren] 13:39:16

Are probably the requirement to exchange health and social services information PNP. The required permitted and prohibited purposes policy and procedure.

[Rim Cothren] 13:39:27

The data elements to be exchanged policy and procedure. To technical requirements for exchange policy and procedure. And the real time policy and procedure, however, as a DSA signatory QHIOs must follow all of the policies and procedures.

[Rim Cothren] 13:39:44

We don't have any document that compares these policy and procedures with any other technical standards at this time.

[DeeAnne McCallin] 13:39:57

Thank you. All righty. And we're working on dropping in the links. Sometimes our website links don't anchor down to the links.

[DeeAnne McCallin] 13:40:08





Sometimes our website links don't anchor down to the spot, but if you go to our website, but if you go to our website, scroll down and you can find policies and procedures.

[DeeAnne McCallin] 13:40:14

Someone asked which role in our organization needs to attest. And so we can answer that question for you.

[DeeAnne McCallin] 13:40:21

That's for you to determine. So there are. A approximately 30 lines for a testing and then at the end it says I am the authorized representative of the applicant and have the authority to sign this application and the attestations here in.

[DeeAnne McCallin] 13:40:38

So read especially the bottom of page 10 of the application to look at that but it's for you to determine that is not for CBI to determine who.

[DeeAnne McCallin] 13:40:48

Would be. The one authorized. Alrighty. Is there an upper limit to the number of QH IOs approved?

[DeeAnne McCallin] 13:40:59

No, there is not. There's not a target number and there is also not an upper limit.

[DeeAnne McCallin] 13:41:03

And this is ongoing. We do this is not the only expected window to apply to be a QHIO.

[DeeAnne McCallin] 13:41:12

This could happen annually. This could happen once a decade. This is not yet known and you've been to determine and we do as the data exchange.





[DeeAnne McCallin] 13:41:21

Just in, brings in more of the intended of the community based organizations and whatnot. So we're, we are building, we have built an application process and an assessment process looking to the future, but we do not have enough or limits or target number, nor minimum wage.

[DeeAnne McCallin] 13:41:40

How are and some of these I might I should actually read quietly because I have not looked not strong at multitasking.

[DeeAnne McCallin] 13:41:49

So when I'm pausing sometimes I'm reading a question.

[DeeAnne McCallin] 13:41:56

Okay, we, a question is how are QHIOs assessed as most of the requirements are asking applicants to a test and there is no scope for providing.

[DeeAnne McCallin] 13:42:08

So earlier the earlier version of the application and then. I don't know, 30 versions since the public comment version.

[DeeAnne McCallin] 13:42:19

We're going deep and weedy and excessively complex with the scoring metrics and rubrics and everything like that.

[DeeAnne McCallin] 13:42:29

And We consistently from public comment from discussions at the IAC and joint meetings this spring and then through the iterations of working on the actual application that you see today.

[DeeAnne McCallin] 13:42:43





We could really see that. We have. Like the data exchange framework, we have set the baseline minimums.

[DeeAnne McCallin] 13:42:54

This is the baseline minimum of what a QHI will do. And the QHIO once queued is also agreeing to work with CDII on the development of a QHIO program.

[DeeAnne McCallin] 13:43:06

So this is where we have the question jump down to my line of sight. We're admittedly relying upon attestations.

[DeeAnne McCallin] 13:43:18

Like, you know, I worked a decade in the meaningful use years in the EHR adoption and that was attestation I am a testing to these meaningful use numbers.

[DeeAnne McCallin] 13:43:26

I'm in that I meaning fully use this certified DHR technology that's one of many different reasons that QHIOs are attesting to the qualifications that we have incorporated into the applications.

[DeeAnne McCallin] 13:43:40

So we are assessing them on their statements in the application and they're attesting to that.

[DeeAnne McCallin] 13:43:47

And note that in the guide and in the application and earlier in this slide deck it says that one could lose a qualification.

[DeeAnne McCallin] 13:43:55

And that's real. So that's All of that together is how QHIOs or organizations are being assessed to be queued.





[DeeAnne McCallin] 13:44:07

Alrighty, reading a next question.

[DeeAnne McCallin] 13:44:15

Sorry for the pause, but enjoy the quiet.

[DeeAnne McCallin] 13:44:24

Alright, that's a long one. I think I'm gonna move on because it seems like a statement and information and comments.

[DeeAnne McCallin] 13:44:30

Thank you.

[Rim Cothren] 13:44:35

And the question is associated with that one's actually in the next. And it and just I'm going to be very brief here.

[DeeAnne McCallin] 13:44:38

Okay.

[Rim Cothren] 13:44:44

It the question reiterates the requirement in the application surrounding QHOs required ability to collect and manage participant information.

[Rim Cothren] 13:44:57

And support the participant directory and ask to elaborate on this. There isn't much elaboration that I can provide at this time.





[Rim Cothren] 13:45:06

We. Talked about at the last IC meeting, our general plan on how to move forward with the participant directory in state in phase one.

[Rim Cothren] 13:45:20

Primarily identifying what method. Participants are using to exchange data, whether a QHIO, a nationwide network or framework, etc.

[Rim Cothren] 13:45:32

And our desire for the QHOs to work with us to flesh out those requirements. the QHIOs, once you're named.

[Rim Cothren] 13:45:42

Will be expected to work with us to detail what is appropriate. And, practical. And the participant directory to meet QHIOs needs and the needs of the participants.

[Rim Cothren] 13:45:59

So I can't add much specificity now other than QHL will be part of that process moving forward.

[DeeAnne McCallin] 13:46:08

Thank you, Rim. Someone asked, can we clarify on the roller scope of work of a QHIO?

[DeeAnne McCallin] 13:46:15

Is it only advisory services or build services? So not really applicable to this. Application window on our website.

[DeeAnne McCallin] 13:46:25

We do have a QHIO town hall session that is a recorded session that would probably be great to go back and listen to.





[DeeAnne McCallin] 13:46:32

There is a QHIO policy and procedure on our website which is, similar to many of our PNPs.

[DeeAnne McCallin] 13:46:41

It's not long, but it gives some guidelines and we do plan on having some focused and we do plan on having some focused webinar information sessions this later this fall to webinar information sessions this later this fall to help clarify.

[DeeAnne McCallin] 13:46:58

A webinar information sessions this later this fall, to help clarify and it will be also on the QHIOs for doing their own outreach for what they are experts in when that time comes.

[DeeAnne McCallin] 13:47:02

So good question, but not quite for the actual application. Another question about QHIO onboarding grant deadlines, which I did mention.

[DeeAnne McCallin] 13:47:14

They are part of the DSA signatory grants program. The round 2 close September first the next round is slated to open October sixteenth so keep your eyes out for QHIO onboarding.

[DeeAnne McCallin] 13:47:29

You can be doing some research and looking at the application and that kind of stuff but it is very different from this application.

[DeeAnne McCallin] 13:47:36

Is QH I, oops, and there I am reading out loud again.





[DeeAnne McCallin] 13:47:43

Maybe Rim can take this one. Is it QHIO? Expected to deploy an interoperability component.

[Rim Cothren] 13:47:57

So the question is, is a QHI expected to deploy an interoperability component or an integration engine?

[Rim Cothren] 13:48:04

We are making no assumptions or any requirements about how QHOs technically meet their obligations.

[Rim Cothren] 13:48:13

I really encourage potential applicants again. To read the PNPs that we cited earlier that identify the technical requirements.

[Rim Cothren] 13:48:24

For participating on the DXF for indications of what they must have in place and then they need to make their own internal decisions about what technical solutions they bring to bear.

[DeeAnne McCallin] 13:48:36

Thank you. A question about the actual application is how to submit it is Docusign OKAY.

[DeeAnne McCallin] 13:48:44

It is okay. Docusign is okay if the functionality within Docusign or Adobe sign or whatever the East service might be allows you to attest in each of the blocks.

[DeeAnne McCallin] 13:48:58





We won't attest. We won't take the final one Docusign type of this document is signed and its entirety. It needs to be each line item.

[DeeAnne McCallin] 13:49:08

I know like loan documents and this and that have that functionality where you need to find your initial in 17 million places all over.

[DeeAnne McCallin] 13:49:16

So it's 17 million would need to be each line but otherwise yes Docusign would be okay because at the end it would look like an electronic signature at each line, but otherwise yes, Docusign would be okay because at the end it would look like an electronic signature at each line that we're Is there a plan to add TEPCO to the list of national networks?

[DeeAnne McCallin] 13:49:32

I'm gonna answer this relative to the application. No, we're not adding that to the application that is out on the street right now.

[DeeAnne McCallin] 13:49:40

So right now there is not a plan to be adding that. That does dotail into potential future development that's covered in DSA and PMPs and whatnot, but we're not adding TEPCO to any list that's in the application as printed right now today.

[DeeAnne McCallin] 13:49:58

Someone has asked for an email address. So, the one main CDII email address that someone will put drop into the chat for me, whether you're an HR vendor and intermediary at DSA participant.

[DeeAnne McCallin] 13:50:17

A stakeholder. All come into one door and then we triage to the appropriate people needed to receive that answer.





[DeeAnne McCallin] 13:50:26

Alrighty.

[DeeAnne McCallin] 13:50:32

And if I'm, I'll let my colleagues know when I've gone through.

[DeeAnne McCallin] 13:50:41

And I'm looking for ones focused on the application and the impact and and basically a testing and how to submit.

[DeeAnne McCallin] 13:50:53

Few comments, will take those into consideration as we're reviewing post our material. I'm Cindy while I'm reading why don't you tell them about Monday session we still have time we still have 8 min but why don't you mention that while I'm reading through the questions to see if there's any others we have to go through.

[Cindy Bero] 13:51:13

30 and recognizing this particular hour may not have been perfect for everyone's schedule. We are hosting another Q&A session on Monday.

[Cindy Bero] 13:51:23

You can go to Cdi's web page and register for that session. If you want to hear this content again, I'm sure it'll be largely the same as you've heard this hour, but if you wanted to attend again or you know a colleague who was unable to attend today.

[Cindy Bero] 13:51:42

There is another session on Monday and you can go to the website to register for that. Again, in if you have, well, we'll manage that in the same way we manage this one.

[Cindy Bero] 13:51:52





We'll run through some basic information and then share some of the questions. That we received in advance and, and then share the live questions through the Q&A.

[DeeAnne McCallin] 13:52:04

Thank you. Here's an application question. How should we respond to the questions that do not apply?

[DeeAnne McCallin] 13:52:11

Can we use NA for not applicable instead of initial? I only can picture 2 questions on the application.

[DeeAnne McCallin] 13:52:18

Where one might want to fill in an A. I'm looking at the application right now. Question B one.

[DeeAnne McCallin] 13:52:26

The attestation instructions essentially say the applicant must attest to one of the 3 statements that follows. And there are 1, 2, 3, 4, 5, 6.

[DeeAnne McCallin] 13:52:39

Fill in the blank rectangles in question B one. So you need to attest to one. If only one is applicable in your world, you can test that one and leave the other 5 blank.

[DeeAnne McCallin] 13:52:53

Or those 5 you could fill in an A. So I do feel like I gonna glance if I can quick I think there's only 2 such questions within the application that I would recommend that if you had not applicable on another one or there's 2 forms information questions as well.

[DeeAnne McCallin] 13:53:18

A one and A 2 enter the information. None of those should really be NA. I wouldn't expect to see NA there.





[DeeAnne McCallin] 13:53:26

And then the other question is. Question A, 6. Where, oh no, that's each, oh, each of the items that applies.

[DeeAnne McCallin] 13:53:35

So the applicant function includes, at one of those. So. Meet this requirement. You must at least join it has a little bit of if this then that logic and the scoring so A 6 is one where maybe you could put in a.

[DeeAnne McCallin] 13:53:51

But we generally don't really expect to see any.

[DeeAnne McCallin] 13:54:01

Scroll him down.

[DeeAnne McCallin] 13:54:07

Trying to fuck out the ones that are specific to. We're closing in on 5 min. This session will be a recording of this session will be posted next week.

[DeeAnne McCallin] 13:54:21

So next week goes into. You know ideally we're put we had this session posted by late next week and then that gives about 5 days before the application deadline do.

[DeeAnne McCallin] 13:54:32

And then as Cindy said, we are having this session again on Monday morning.

[DeeAnne McCallin] 13:54:41





. So I think at this time I can switch to. We will take any questions that are in the QA that we haven't been able to get to and that are in the QA that we haven't been able to get to and review them to see if their ones were able to answer.

[DeeAnne McCallin] 13:54:55

But we do have 6 min. We're not gonna go past the top of the hour, we're able to answer. But we do have 6 min.

[DeeAnne McCallin] 13:55:04

We're not going to go past the top of the hour. But we do have 6 min. We're not going to go past the top of the hour.

[DeeAnne McCallin] 13:55:07

Many of us have other meetings to And, here we go. Manat events, if you can help.

[Alice H - Events] 13:55:12

We currently don't have any hands raised at this time.

[Alice H - Events] 13:55:20

Alright, Jonathan, you should not be able to unmute.

[Jonathon Feit] 13:55:25

Thank you. Just wanted to make sure the question didn't get missed. The one, and I appreciate you taking the time, the question regarding commonwealth care quality or ehealth exchange is a is a question about the application.

[Jonathon Feit] 13:55:40

It struck me that that was the only question rich in it written in a current hence. So whereas almost all of the other requirements including the HL 7 extracts you are testing that you will do these things you are testing that you will have the insurance.





[Jonathon Feit] 13:55:53

They're all about what you will do if you're certified as a QI. Oh, the membership one is not written that way.

[Jonathon Feit] 13:56:01

It's written as though you are a member. At the time of application that seemed quite unclear. Particularly, again, I don't want to go into our specific case, but if an organization.

[Jonathon Feit] 13:56:14

Intends to become or is in process actively of becoming a member of one of those networks, but it is not currently done by or not finished by the 20 first.

[Jonathon Feit] 13:56:26

And since you mentioned, you know, it's not just about working through an implementer, but being connected to that network.

[Jonathon Feit] 13:56:33

There's some work on the organization side. So it was less clear. I actually just had a discussion with care quality about this yesterday.

[Jonathon Feit] 13:56:42

There's some time involved in the process on their side. It's not just flip of a switch.

[Jonathon Feit] 13:56:47

So, Do you need to have all of that already done and be active? On their network submitting, implemented, etc, at the time of application.

[Jonathon Feit] 13:56:59

As opposed to that being, essentially a requirement as you get certified. To be able to do that like all the other items.





[Jonathon Feit] 13:57:07

Thank you. Thank you.

[DeeAnne McCallin] 13:57:07

Okay, thank you. Okay, alright, pretty weedy, very detailed. Thank you.

[DeeAnne McCallin] 13:57:17

I'm tracking, so I'd like to take this one back and. Find the find and answer and we will work to hopefully be able to present that answer on Monday.

[Jonathon Feit] 13:57:20

Okay.

[DeeAnne McCallin] 13:57:30

And be able to let no thank you

[Jonathon Feit] 13:57:33

Can I ask a PS for follow up as well for Monday? You mentioned that it has to be one of the 3.

[Jonathon Feit] 13:57:40

There's a whole network of implementers and a care quality pointed that out to me yesterday. I'd love to understand why the many other implementers are not eligible since that apparently according to some folks at care quality is why there are implementers the idea that going directly through care quality for example can in their estimate take several months but going through an implementer that has already established what they call a gateway can be much faster.

[Jonathon Feit] 13:58:07





Essentially that's why the network of implementers, I'd be happy to put the link.

[Jonathon Feit] 13:58:11

And if you don't have it, but there's a link to on their website, all the implementers and they basically said, why can't you use those?

[Jonathon Feit] 13:58:17

Since that's what they exist to do.

[DeeAnne McCallin] 13:58:20

Alright, checking, thank you. Timing probably we will consider your add on there and we're looking forward to implementation by January, the 30 first, 24.

[DeeAnne McCallin] 13:58:33

So that could be a part of it, but that goes above my pay grade and will check on that.

[DeeAnne McCallin] 13:58:38

Are there any other hands raised.

[Alice H - Events] 13:58:40

There is one. Felix, you should not be able to unmute.

[DeeAnne McCallin] 13:58:56

Felix is searching for unmute.

[Felix Su] 13:58:57

Oh, I'm sorry. Hey, sorry about that. I have one question that's in the chat.

[Felix Su] 13:59:02





I just hope it can be addressed. It's I think I can answer it very quickly so.

[Felix Su] 13:59:07

Yeah, please do if that's possible.

[DeeAnne McCallin] 13:59:10

And that'll be our last one if you are you able to find that one room.

[Rim Cothren] 13:59:13

Yeah, I know which one he's talking about, Felix that asked, whether we could clarify that QHIOs can use point to point connections to forward requests.

[Rim Cothren] 13:59:26

Etc. rather than using a nationwide network and we do not dictate the method that you use.

[Rim Cothren] 13:59:33

To exchange with other QHIOs, you may use any method you choose.

[DeeAnne McCallin] 13:59:43

Alright, thank you. Alrighty, so we are at the top of the hour. We appreciate the folks who have come today.

[DeeAnne McCallin] 13:59:52

We will take back any questions that we have in assess whether we're able to incorporate those. And it's not a guarantee that we will be able to, but we will try especially if they're applicable to submitting applications as accurately and thoroughly and well as you can.

[DeeAnne McCallin] 14:00:09





We are aiming to help you in that. And so we do have this session on Monday, September eleventh at 11 a. M.

[DeeAnne McCallin] 14:00:20

Registration as well applications are due September 20 first sidebar just for the folks still listening there is a public comment not related to this but public comment window right now open for 2 PNPs that are on our website through September eighteenth.

[DeeAnne McCallin] 14:00:34

I think the morning. But that's a different, stream, but important for folks to know about and we're aiming to have the QH IOs announced in October.

[DeeAnne McCallin] 14:00:46

That may well be the last slide. Thank you for coming today. Thank you, Cindy, Rim, everybody else who contributed to this.

[DeeAnne McCallin] 14:00:51

And we'll see you all again on Monday. Have a great weekend