



**California Health & Human Services Agency  
Center for Data Insights and Innovation  
Data Exchange Framework (DxF) Qualified Health Information Organization  
(QHIO) Question and Answer (Q&A) Session #2  
Q&A Log (11:00 AM – 12:00 PM PT, September 11, 2023)**

The following table shows comments that were entered into the Zoom Q&A by public attendees during the September 11, 2023 QHIO Q&A Session:

<b>Count</b>	<b>Name</b>	<b>Comment</b>	<b>Response</b>
1.	Dan Chavez	If approved will QHIOs be expected to sign a QHIO agreement with the State?	live answered
2.	Pearl Lee	Do we apply to become a QHIO, and then apply for the DSA Signatory Grant? Or do we apply for a DSA Signatory Grant to help us become a QHIO?	QHIOs do not receive compensation from CDII to become a QHIO. DSA Signatory Grants are funding for technical assistance or QHIO onboarding fees. We encourage you to review the DSA Signatory Grants Guidance Document for more information. <a href="https://www.cdii.ca.gov/wp-content/uploads/2023/07/DSA-Signatory-Grants-Applicant-Guidance-Documents-07.11.23_UPDATE_FINAL-1.pdf">https://www.cdii.ca.gov/wp-content/uploads/2023/07/DSA-Signatory-Grants-Applicant-Guidance-Documents-07.11.23_UPDATE_FINAL-1.pdf</a>
3.	John Helvey	The below sub section e requirement of Section 8 needs significant clarification - It needs to be based on Provider-Patient Relationship, otherwise it is a significant burden on QHIO's without having compensation to process what could be 10's of millions of ADT transactions that will burden QHIO's with no revenue stream to offset overhead expenses associated to meeting this requirement.	live answered

Count	Name	Comment	Response
		<p>8. Requirement QHIOs must receive, process, and forward Admit, Discharge, Transfer (ADT) event notifications from acute care facilities and emergency departments. These ADT capabilities will be introduced over time and gradually expand to include more events and broader notification. In order to achieve qualification in 2023, an applicant must commit to a series of future developments.</p> <p>Section e Securely share the digital identities of the individuals on their ADT rosters with other QHIOs so that these other QHIOs can also monitor for events on these individuals. If an event is found for an indi</p>	
4.	John Helvey	individual on a shared roster, the QHIO receiving the event will securely forward the event to the QHIO holding the original roster to enable delivery of the event to the DxF Participant. QHIOs must be able to share a roster with other QHIOs, match incoming events to the individuals on the roster, and notify the originating QHIO of matched events no later than July 31, 2024.	live answered
5.	John Helvey	Is there a defined process post the application process to become an approved QHIO?	live answered
6.	Dan Chavez	Are there any requirements in the QHIO application that are dependent on the implementation of a Participant Directory?	live answered
7.	Brittany Weppler	Hello- How does CDII plan to verify attestations from QHIO applicants? Will we need to provide supporting documentation at some point? Thanks!	live answered

Count	Name	Comment	Response
8.	Erica Galvez	Thanks so much, DeAnne and team. Could you please speak to how CDII will verify attestations from QHIO applicants? For example, will CDII work with eHX and Carequality to ensure national network participation is consistent with the application requirements?	live answered
9.	Virupaxi Nagathan	Q8.b. Receive and maintain a roster of persons from DxF Participants who seek to monitor ADT events from California-based acute care facilities and emergency departments for these persons no later than April 30, 2024. This requirement is not clear. Can you please clarify whose rosters the QHIOs have to maintain? Reason being ADT events are usually generated by EHR systems for the patients that are getting care in the healthcare facilities	live answered
10.	Michelle Saporta	Where can we find a list of confirmed QHIO's?	live answered
11.	Brittany Weppler	Will CDII be verifying that QHIO applicants are businesses in good standing?	live answered
12.	John Helvey	Does section 8 e apply to rosters associated with patient - provider relationship or is it expected beyond provider patient relationship?	live answered
13.	Dan Chavez	Does requirement C.8.e effectively allow all QHIOs to build a state-wide HIO?	live answered
14.	Dan Chavez	Health plan can also originate rosters, correct?	live answered
15.	Dan Chavez	Will all QHIO applicants be published?	live answered
16.	Pearl Lee	I'm confused because if we are applying to become a QHIO, then why do we need to be onboarded?	live answered

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17.	Virupaxi Nagathan	C.6 - Requirement: QHIOS must be able to send and receive information on behalf of their participants conforming to the profiles defined in the Technical Requirements for Exchange Policy and Procedure to support their DxF Participants. QUESTION: This requirement calls for access to signatory system's database. Is it fair assumption that signatory will grant access to their system's database so that QHIOS can store and retrieve information from their system?	live answered
18.	Rohit Patil	If an organization is in the process of onboarding with Carequality as an implementer and expects to be onboarded by Nov of this year, can it still apply as QHIO?	live answered
19.	Wilma Figueroa	Where can we find the data elements that health plans are required to share through the DxF?	live answered
20.	Ali Modaressi	We are in the test phase for some of the functionality requirements. We expect to be in production by January 2024. We don't see any issues meeting the requirements and attest to it. Is this acceptable?	

**Total Count of Zoom Q&A comments: 20**