Data Exchange Framework

Qualified Health Information Organization (QHIO) Application Q&A Sessions

Friday, September 8, 2023

10:00 AM – 11:00 AM PT

Monday, September 11, 2023

11:00 AM – 12:00 PM PT

CalHHS

CENTER FOR DATA INSIGHTS AND INNOVATION

Meeting Participation Instructions

- Participants may submit questions through the Zoom Q&A box at any time.

- If time permits, CDII will answer live questions during the Q&A period.

- During the Q&A period, please use one of the following options to ask a live question:

Logged into Zoom	Phone Only
If you logged on via Zoom interface	If you logged on via phone-only
Press "Raise Hand" in the "Reactions" button on the screen	Press "*9" on your phone to "raise your hand"
If selected to share your comment, you will receive a request to "unmute;" please ensure you accept before speaking	Listen for your phone number to be called by moderator
	If selected to share your comment, please ensure you are "unmuted' on your phone by pressing "*6"

- Please keep questions brief and relevant to the QHIO Application.

- If your question is not answered during today's session, please submit it to CDII@chhs.ca.gov.

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Speaker Introductions

DeeAnne McCallin

Deputy Director, CDII

Cindy Bero

Senior Advisor,
Manatt Health Strategies

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Agenda

- Vision for Data Exchange in California
- QHIO Application and Guide
- QHIO Application Assessment
- Communicating Results
- Closing

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Vision for Data Exchange in California

The Vision for Data Exchange in California

Once implemented across California, the Data Exchange Framework (DxF) will create new connections and efficiencies between health and social services providers, improving whole-person care.

The DxF is California's first-ever statewide Data Sharing Agreement (DSA) that requires the secure and appropriate exchange of health and human services information to enable providers to work together and improve an individual's health and wellbeing.
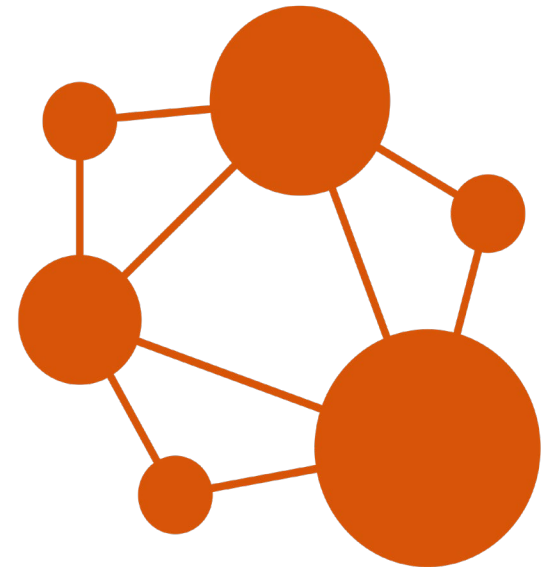

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The Role of the Qualified HIO (QHIO)

The DxF is a single data sharing agreement and common set of policies and procedures that govern and require the exchange of health and social services information (HSSI).

To participate in the DxF, signatories must be able to send and receive HSSI, locate a patient record based on person attributes, format HSSI to conform with DxF standards, meet privacy and security requirements, and more.

For many signatories, these are not current capabilities, and they may choose to seek the services of a QHIO to help manage the exchange.

Signatories are not required to use a QHIO — however, a QHIO is a vetted source that can assist a Participant to meet the requirements of the DSA.
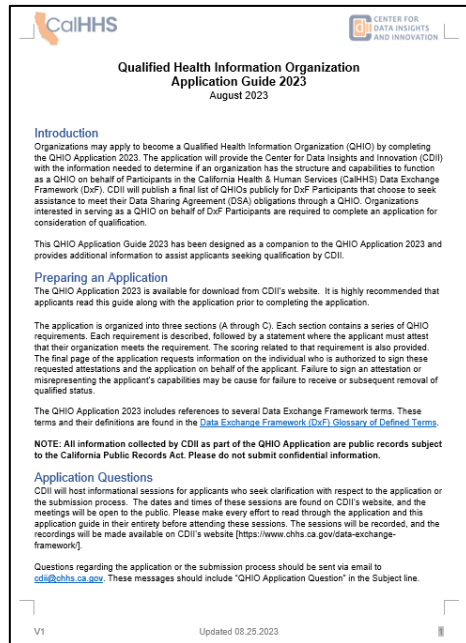
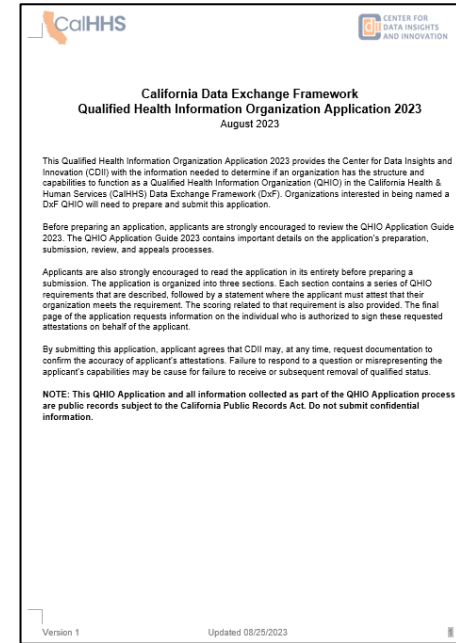

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QHIO Application and Guide

QHIO Application and Guide Overview

CDII released the QHIO Application and its accompanying guide on August 28, 2023

QHIO Application Guide: Contains details on application preparation, submission, review, and appeals processes.

QHIO Application: Contains three sections with attestations that must be completed by QHIO applicants.

QHIO Applications are due by 5:00pm PT on September 21, 2023.

QHIO Application Structure

The QHIO Application is organized into three sections

A. Organization Information

B. Privacy and Security
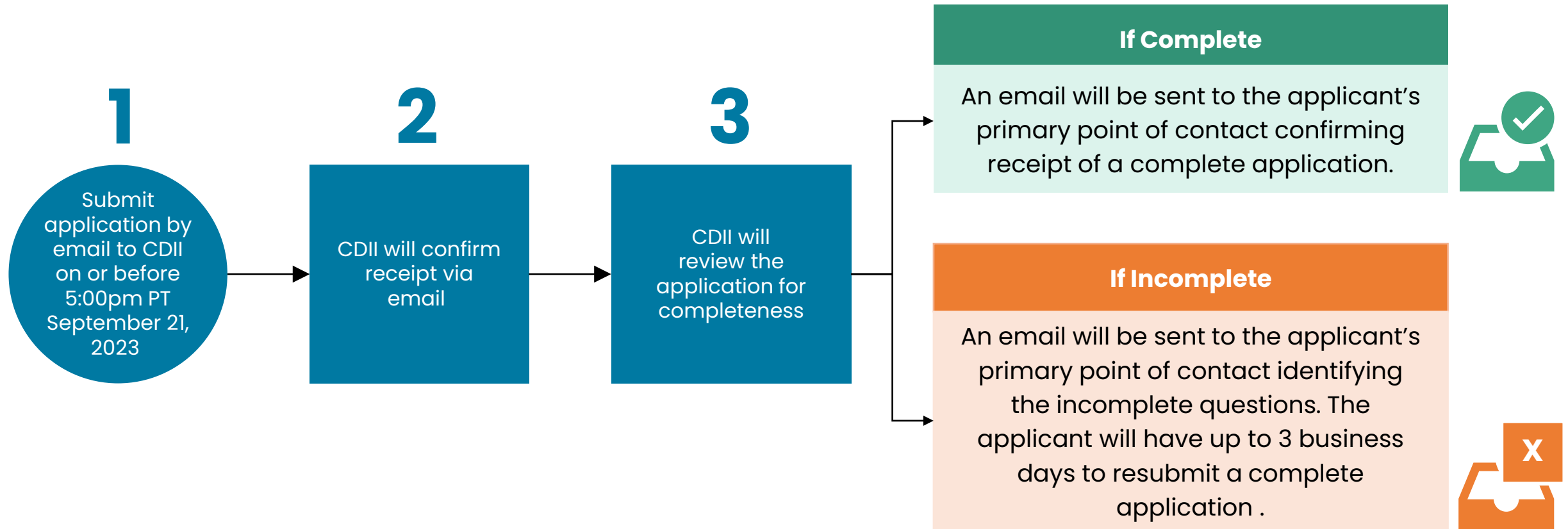
C. Functional Capabilities

Preparing the Application:
Key Instructions

- Each of the application's three sections contain a series of requirements followed by a statement where the applicant must attest that their organization meets the requirement.

  - Failure to attest or misrepresenting the applicant's capabilities may be cause for failure to receive or subsequent removal of "qualified" status.

- Following the naming conventions, file formats, and other instructions found in the "Preparing an Application" section of the QHIO Application Guide will help speed an accurate assessment of your application.

Refer to the <u>QHIO Application</u> and <u>QHIO Application Guide</u> for complete instructions on submitting an Application

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Submitting the Application:
Process Overview

1

Submit application by email to CDII on or before 5:00pm PT September 21, 2023

2

CDII will confirm receipt via email

3

CDII will review the application for completeness

If Complete

An email will be sent to the applicant's primary point of contact confirming receipt of a complete application.

If Incomplete

An email will be sent to the applicant's primary point of contact identifying the incomplete questions. The applicant will have up to 3 business days to resubmit a complete application .

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QHIO Application Assessment

Application Assessment

- Complete applications will move into assessment

- The applicant's primary contact will be contacted if any questions arise during the assessment

- If an applicant does not qualify, the reasons for not qualifying will be shared

- Applicants who are informed they did not qualify may wish to appeal the determination (refer to the next slide for appeals)

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Appeals Process

An appeals process will be available to applicants who do not qualify

CDII Notification to Applicant

Applicants that do not qualify will receive an explanation of which response(s) were unsatisfactory and why.

Intent to Appeal

To initiate an appeal, the applicant must notify CDII via email of its intent to appeal **within three business days** of notification.

Appeal Form Submission

The applicant must then submit a "QHIO Application Determination Appeal Form" **within ten business days** of notification of CDII's determination.

Appeal Determination

If the appeal is successful, the applicant will be "qualified" and included in QHIO announcements. If the appeal is not successful, the applicant may reapply in a future application round.

Communicating Results

Communicating Results

- Applicants that CDII deems as qualified will be notified by CDII

- Following this notification, CDII will publicly announce the names of the applicants that were qualified

- CDII will lead all QHIOs in QHIO program development to support DxF operations

- CDII expects to announce QHIOs in October 2023

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Closing

QHIO Application Next Steps

Milestones	Deadlines & Target Dates*
QHIO Application Q&A Session #1	Friday September 8, 2023 10:00am PT ✓
QHIO Application Q&A Session #2	Monday September 11, 2023 11:00am PT ✓
QHIO Applications Due *Submit to CDII@chhs.ca.gov*	Thursday September 21, 2023 5:00pm PT
QHIOs Announced	October 2023*

* Target Date is an estimate and is subject to change

Thank you!