



California Health & Human Services Agency Center for Data Insights and Innovation

Data Exchange Framework (DxF) Information is Power Webinar Series: DxF Year End Review and Look Ahead

Webinar #14 Transcript (1:00 PM - 2:00 PM PT, December 13, 2023)

The following text is a transcript of the December 13, 2023 Data Exchange Framework Information is Power Webinar: *Data Exchange Framework (DxF) Year End Review and Look Ahead.* The transcript was produced using Zoom's transcription feature. It should be reviewed concurrently with the recording – which may be found on the <u>CalHHS Data Exchange Framework website</u> to ensure accuracy.

[Alice K - Events] 16:01:05

Hello and welcome. My name is Alice and I'll be in the background answering any Zoom technical questions.

[Alice K - Events] 16:01:11

You experience difficulties during this session, please type your question into the Q&A. We encourage you to submit written questions at any time using the Q&A.

[Alice K - Events] 16:01:21

During today's event, live close captioning will be available. Please click on the CC button at the bottom of your Zoom window to enable or disable.

[Alice K - Events] 16:01:30

With that, I'd like to introduce Dean McCallum, Deputy Director for the Data Exchange framework at CDI.

[DeeAnne McCallin] 16:01:38

Thank you, Alice. Hi, this is Diane Mckellen. Welcome to this afternoon's final information is power webinar of the year.

[DeeAnne McCallin] 16:01:47

It is webinar number 14. Please note that the calendar has. 12 months in it but I think they started in September of the previous calendar year.





[DeeAnne McCallin] 16:01:58

But thanks for joining us today everyone.

[DeeAnne McCallin] 16:02:02

I'll be presenting a number of the slides and my colleague, Rim. Catherine will be presenting on some of the content and then we have some guests here today as well.

[DeeAnne McCallin] 16:02:12

William also known as Bill Barcelona, Lisa Chan Swan and Timmy LL Leslie hopefully is able to join us as well.

[DeeAnne McCallin] 16:02:18

The 3 of them have collaborated this year as an education grantee under the Data Exchange framework under a multi association partnership working with.

[DeeAnne McCallin] 16:02:29

CDI and 7 other education grantees through the year to help do outreach on data exchange framework.

[DeeAnne McCallin] 16:02:38

So a great arena this afternoon in our final webinar of the year for them to present some of what they have done this year and what's still to come.

[DeeAnne McCallin] 16:02:47

So to break the ice today, we have, we would like to know from everybody if you're able and hopefully you have eyes on a poll we'd like to know what is your favorite way to.

[DeeAnne McCallin] 16:02:58

So some of the choices are the choices are mashed. Fried, scalloped. Baked chipped or other.

[DeeAnne McCallin] 16:03:10





So we appreciate anybody's response here. Alright, I just learned that host and panelists cannot vote.

[DeeAnne McCallin] 16:03:19

Not to sway your answers. I'm a huge plane ruffles potato chip. Kind of go.

[DeeAnne McCallin] 16:03:25

So I guess that falls under chipped. And here is the result. Oh, I'm in the minority.

[DeeAnne McCallin] 16:03:30

I kind of like that. Mashed is up there, fried, is a time that's kind of interesting scallop 9% baked 26% so 3 of them pretty darn close I'm pretty impressed big got up there that close to mashed and french fried and surprising chips came in low perhaps because of the way it was written out.

[DeeAnne McCallin] 16:03:55

Thanks for participating everybody and we have more polls for today. What we're covering today is the vision for Data Exchange in California, Multi-associations initiatives, educational grantee spotlight, year-end review and look ahead and a wrap-up with our Q&A of time permits.

[DeeAnne McCallin] 16:04:14

Time all ready for poll number 2. Which of the entity types? So Data Exchange framework is centered around entity types.

[DeeAnne McCallin] 16:04:23

Best categorizes your organization. So there is only a single choice here. We recognize some people may be representing multiple.

[DeeAnne McCallin] 16:04:32

General acute care hospital or acute psychiatric hospital. We coupled those together so that we could have a longer list, physician organizations or and medical groups.

[DeeAnne McCallin] 16:04:43





Skilled nursing facilities. Health plans, clinical labs. Some of you may recognize that the top radio buttons here are ones who were required signatories in the data exchange framework.

[DeeAnne McCallin] 16:04:56

We do have a selection for government, community-based organizations. Social services in the parenthetic parentheses there, data exchange intermediaries such as in HIV or HIO, an IT vendor, a trade association or advocacy organization or other.

[DeeAnne McCallin] 16:05:15

So we're looking forward to see who has been tuning in and showing up for these meetings through the years.

[DeeAnne McCallin] 16:05:20

So tracking kind of a nice break. I'm a good number of government folks. Thank you for joining.

[DeeAnne McCallin] 16:05:26

A physician organizations and medical groups, community-based organizations coming in at the same number and rounding it out with some hospitals health plans.

[DeeAnne McCallin] 16:05:37

And Data Exchange intermediary. Thank you everybody for participating in the poll. And let's move on.

[DeeAnne McCallin] 16:05:46

Oh, I'm moving the slides I forgot. So QA, so we'll be submitting questions at the end, the world throughout the hour, submit your questions through the Q&A and if time permits at the end, we'll talk through the questions received.

[DeeAnne McCallin] 16:06:00

And we do have a new dxf@chhjs.ca.gov email and of course we still are retaining our CDI email that we have been using.

[DeeAnne McCallin] 16:06:12





Cdii@chsca.gov. If you use the DXF one, our team knows it's specifically about DXF as opposed to some of the other work streams within CDI, but we do triage all.

[DeeAnne McCallin] 16:06:28

Covering the vision for data exchange in California. Once the data exchange framework is implemented, it will create new connections and efficiencies between health and social services providers.

[DeeAnne McCallin] 16:06:40

Including health plans to improve whole person care. The data exchange framework is the first Denver statewide data sharing agreement that requires the secure and appropriate exchange of health and human services information to enable providers to work together and improve in individuals health and well-being.

[DeeAnne McCallin] 16:06:59

If today is the first time joining us, thank you. Now you've had a little. Tutorial on the vision of the data exchange framework and It shapes.

[DeeAnne McCallin] 16:07:09

Many things, if not everything that we do. Required signatories. So within the health and safety code, we have a list of required signatories to sign.

[DeeAnne McCallin] 16:07:19

General Q-care hospitals, physician organizations, and medical groups. Skilled nursing facilities, health care service and disability insurance insurers, including Medicare managed care plans, clinical labs, and acute psychiatric hospitals.

[DeeAnne McCallin] 16:07:34

Everyone was required to sign the DSA by January 30 first. It is still open and we encourage people to sign regardless and you needed to sign regardless as to whether you're one of the entities that is able to exchange as late as January 2026.

[DeeAnne McCallin] 16:07:53





So polling question, hopefully many of you, if not all of you joining today have signed the DSA, the data sharing agreement.

[DeeAnne McCallin] 16:08:03

And what are some of the benefits that you end up or what made you and motivated you to sign access to data, collaboration, access to data, collaboration, opportunities, enhanced decision making, improved care outcomes.

[DeeAnne McCallin] 16:08:19

The. Positive impacts to public health. Required by law, thinking ahead and getting ready for the future or some other reason.

[DeeAnne McCallin] 16:08:28

There is a free text box if you choose other. So we'll keep this open for another minute.

[DeeAnne McCallin] 16:08:33

To see if people are typing away up to 200 characters and I'll take a short sip of water.

[DeeAnne McCallin] 16:08:46

And Minette, when you see a certain percent of responders, feel free to close the poll.

[DeeAnne McCallin] 16:08:52

And you can select more than one. I write a lot of good responses. There access to data. Collaborate.

[DeeAnne McCallin] 16:09:00

I mean, kind of split right down the middle. So. We see the other and I don't have line of sight into that, but thank you for participating and letting us know everybody.

[DeeAnne McCallin] 16:09:15

Alrighty. So. Mandatory signatories were required to sign by January 30 first. We do still encourage you to sign.





[DeeAnne McCallin] 16:09:25

We have a DSA signing portal. The screenshots of what that signing portal looks like.

[DeeAnne McCallin] 16:09:30

So if you navigate to it from the links on our CDI DXF web page, you'll be comfortable and know that that is the correct portal and also on our web page is a bunch of resources.

[DeeAnne McCallin] 16:09:44

The, and you can actually pull down the PDF of the data sharing agreement so that you can read it prior to signing.

[DeeAnne McCallin] 16:09:51

Policies and procedures, FAQs, FAQs were updated yesterday if you're a regular attendee and you haven't seen the news flash that FAQs were updated yesterday there's new FAQs appended on to the end of the FAQ document.

[DeeAnne McCallin] 16:10:06

So please navigate there. Meetings such as this and recordings, transcripts, a list of who has signed.

[DeeAnne McCallin] 16:10:13

So if you're wondering who has signed, for figuring out who in your medical neighborhood or who your partners are if they have signed you can look you can see that please contact us if you have any questions or especially we have heard from people through this year that for going and navigating to look at that signatory list and not seeing their name but thinking they had signed.

[DeeAnne McCallin] 16:10:37

And that's great information. Contact us and we help work through that a lot of the times.

[DeeAnne McCallin] 16:10:42





It's like an Adobe signature or something pushed out that has not been received and is sitting in a created or pending status and we can help walk through that.

[DeeAnne McCallin] 16:10:53

So DSA signing portal is a key point. So some of you might be thinking and you might have been thinking this for a while.

[DeeAnne McCallin] 16:11:01

I've signed but now what? Prepared to meet the data exchange expectations you need to ensure that your organization is familiar and preparing to comply with the requirements in The data sharing agreement and its PNP.

[DeeAnne McCallin] 16:11:14

So that's probably a link to take you to that section of our web page. Understand what information you have to exchange so you're not submitting information to a registry you're not doing a download and dumping information into a repository of a data hub or anything like that.

[DeeAnne McCallin] 16:11:33

You're actually exchanging. So but what information are you exchanging? So you need to be thinking about that.

[DeeAnne McCallin] 16:11:40

You need to know whether you're one of the entities that needs to exchange at the end of January, 24 or if you have until the opportunity to elect until 26.

[DeeAnne McCallin] 16:11:52

Ensure that you have technical capabilities needed to exchange. And coming soon. To a DSA signing portal near you is our new screens and fields of the DXF participant directory.

[DeeAnne McCallin] 16:12:08

So you will need to be entering your choices of what you need. Fill in the participant directory.

[DeeAnne McCallin] 16:12:15





So definitely be paying attention this hour for information on that. The bottom is a list of some of the things in places where to go, some of the call out to the policies and procedures that will help you do some of the points that are up.

[DeeAnne McCallin] 16:12:29

It's not to be all in all list of, okay, this is how you're compliant, but it's a very good starting place.

[DeeAnne McCallin] 16:12:36

So hopefully this helps you out.

[DeeAnne McCallin] 16:12:40

We do have our educational grantees. They do have web pages right now and the different specialty different signatory types that they focus their energies on this past year.

[DeeAnne McCallin] 16:12:51

It is the end of their contract term under the DSA or the data exchange framework grant program. So we do encourage you to navigate to their web pages, the Data Exchange Framework Grant Program.

[DeeAnne McCallin] 16:13:04

So we do encourage you to navigate to their web pages in the last couple of months. So we do encourage you to navigate to their web pages in the last couple of months of this year just to make sure you can see the resources that are out there plus the last couple of months of this year just to make sure you can see the resources that are out there plus the resources that are out there plus the resources that

[DeeAnne McCallin] 16:13:12

are out there plus the resources that are going to help you with the resources that are out there plus the resources that are going to help you, with the implementation of the data exchange framework.

[DeeAnne McCallin] 16:13:18





So if you haven't been leaning on these resources this past year and after you hear the multi associations presentation today you're probably gonna go in droves to these web pages and find some resources in there.

[DeeAnne McCallin] 16:13:26

And then with that, I believe I passed the ball over to Lisa for Spotlight and Lisa or Bill.

[DeeAnne McCallin] 16:13:34

I'm not sure who starts.

[William Barcellona] 16:13:36

I'll take it. Thanks, Dean. Appreciate it. And hey, thanks to the staff.

[William Barcellona] 16:13:39

And CDI for everything you've done this year. Helping us get ready for the date exchange. We really appreciate it.

[William Barcellona] 16:13:46

I'm gonna speak and introduce on the Multi-association DXF education initiative today a spotlight on this effort and we've done this in coordination with our partners, the California Academy of Family Physicians, the California Association of Health Facilities.

[William Barcellona] 16:14:03

California Quality Collaborative. The California Association of Area Agencies on aging and Khigh, California Association of Health Information exchanges.

[William Barcellona] 16:14:17

And I want to spotlight the tremendous help we've had all along the way. From Transform Health and Blue Path Hill.

[William Barcellona] 16:14:22

From my partners and friends Lisa Chan Sawwin and Timmy Leslie. And all of their staff.





[William Barcellona] 16:14:29

And so with that, I'm going to turn it over to Lisa to. Show us what we've accomplished in this grant over the past year.

[Lisa Chan-Sawin] 16:14:38

Thank you, Bill. As, Bill noted, Transform Health and Blue Path has been working in a conjunction with Connecting for Better Health to really do at region education broadly across the state.

[Lisa Chan-Sawin] 16:14:55

And I'm gonna speak a little bit about what the work looked like as well as where we're ending the year with.

[Lisa Chan-Sawin] 16:15:02

And so it's been a tremendous effort. We've. Been really blessed to work with fantastic association partners and really who are.

[Lisa Chan-Sawin] 16:15:13

Creating avenues to reach key signatories. And so we kicked off our effort at the ITP annual conference last year of this year and it was a phenomenal experience.

[Lisa Chan-Sawin] 16:15:28

We've been continuing to partner with iTub, because besides the, association partners that we are working with, we are also leveraging all other avenues, understanding that the data exchange framework is a critical policy that must be proliferated across the state.

[Lisa Chan-Sawin] 16:15:51

And so we've been partnering with AITA to share information through their regional convenings as well as.

[Lisa Chan-Sawin] 16:15:59





Blue path and transform health have also been leading a different past CPI convenings for Cal under the HCS.

[Lisa Chan-Sawin] 16:16:09

And so we leverage as many venues as possible to support and reach potential signatories. And we work very closely with each of our partner associations to leverage our current existing pathways for engagement with their membership.

[Lisa Chan-Sawin] 16:16:26

This can take place in a lot of different forms. We provide education outreach at conferences at webinars.

[Lisa Chan-Sawin] 16:16:34

We hold meetings. We create a lot of communication resources to support engagement with their membership. We are depending on the partner, we also do targeted outreach.

[Lisa Chan-Sawin] 16:16:48

And for example, APG, some of the targeted outreach that we've been doing in, email exchanges, newsletter, but we're also doing a phone bank using some campaign techniques and tactics.

[Lisa Chan-Sawin] 16:17:03

To do outreach to APG members and to make sure that they both understand what the requirements are that they understand where they might go for help.

[Lisa Chan-Sawin] 16:17:15

And to help them understand what comes next after signing the DSA, which is leading into, into implementation.

[Lisa Chan-Sawin] 16:17:26

We also provide a lot of communication resources. in the form of educational fact sheets.

[Lisa Chan-Sawin] 16:17:35





We've done that on both like a DXF 100, and one, grant funding opportunities.

[Lisa Chan-Sawin] 16:17:40

We create monthly newsletters that we work with funding opportunities. We create monthly newsletters that we work with our association partners to distribute through their many channels.

[Lisa Chan-Sawin] 16:17:47

And we're also leveraging social media to really create an environment and an echo chamber to get folks excited.

[Lisa Chan-Sawin] 16:17:58

About the opportunity that DXF presents. As in our partnership with Connecting for Better Health, we're lifting and sharing a lot of these resources.

[Lisa Chan-Sawin] 16:18:07

And that also includes a story bank and a speakers barrow where if a partner is looking for somebody to come and speak to them or to a group about the DXF maybe they want their hospital and they're hoping to reach another hospital partner or a sniff and hoping that another skilled nursing facility might speak to their experience.

[Lisa Chan-Sawin] 16:18:31

We've been building a speakers bureau to lift up early adopters and to share experiences. Through our story bank.

[Lisa Chan-Sawin] 16:18:40

And we've been tracking signatories on behalf of our association partners trying to understand sort of who is signing and where we might need to push in and do some additional targeted outreach.

[Lisa Chan-Sawin] 16:18:55

Throughout this year, we've had a lot of successes and as many of you can imagine, some challenges and a lot of questions.





[Lisa Chan-Sawin] 16:19:05

Oftentimes we get a lot of questions about what is the, except how is that different from the DSA or not?

[Lisa Chan-Sawin] 16:19:12

How did the PNPs fit in? And invariably the conversation leads to, okay, I've signed the DSA.

[Lisa Chan-Sawin] 16:19:23

Now what? Or what does this journey even look like? And so towards the end of this year, as we're wrapping up.

[Lisa Chan-Sawin] 16:19:29

We are focused on development of the creation of a DXF boot camp. We've been partnering with iTub to really develop a boot cam so that we can share that with others and as coming out of that boot camp event, we have developed a toolkit.

[Lisa Chan-Sawin] 16:19:49

So I which I will be talking about in just a few minutes. Next slide, please.

[DeeAnne McCallin] 16:19:58

Technical difficulties. There we go.

[Lisa Chan-Sawin] 16:20:00

Okay, not perfect. Thank you, Dean. One of the common questions that we get asked often is, geez, what does this journey really look like?

[Lisa Chan-Sawin] 16:20:13

And so we've been working with technical experts across the different associations. With CDII and with different technical, to really.

[Lisa Chan-Sawin] 16:20:26





Still this into a roadmap which is on your screen. Starting from even understanding what is the DXF.

[Lisa Chan-Sawin] 16:20:34

How do I think about this work? You know, how do I understand and check if I'm a required signatory to signing to then planning for implementation, applying for funding and making these internal changes.

[Lisa Chan-Sawin] 16:20:48

It is a high level roadmap and you know as we delve deeper and deeper with as we did more engagement.

[Lisa Chan-Sawin] 16:20:58

We saw a lot of questions around. Well, what does each of these steps look like? And so from there, if we can go to the next slide, Dean, please.

[Lisa Chan-Sawin] 16:21:13

Based on these conversations, we've been consolidating all the learnings from the year into an implementation toolkit.

[Lisa Chan-Sawin] 16:21:24

We're really excited to be able to share this toolkit broadly and this toolkit is designed to mirror the roadmap but break down each of the steps into the key components questions activities that an organization might have to undertake to be able to complete that step.

[Lisa Chan-Sawin] 16:21:46

So it's really intended to be an implementation guide and it's written from the lens of the layperson.

[Lisa Chan-Sawin] 16:21:56

We're hoping that, you know, it's a guide that will support providers and organizations that are seeking to implement the DXF to understand the process, understand what, how to sign the DSA and then understand what are the steps to begin implementing it outlines some internal





planning steps on what are the types of questions and conversations that you might need to undertake internally within your organization as well as external to

[Lisa Chan-Sawin] 16:22:30

your organization to understand the broader data exchange landscape in your region. What your trading partners upstream from you are downstream from you might be doing and thinking.

[Lisa Chan-Sawin] 16:22:46

Around the data exchange, which QHIOs they might be engaging in and it contains explainers and checklists.

[Lisa Chan-Sawin] 16:22:57

As well as some tools to support organizations as you're organizing, information internal to your organization and having these conversations with your external partners.

[Lisa Chan-Sawin] 16:23:09

One of the things that we're hoping to do is, as I mentioned earlier, share it very broadly.

[Lisa Chan-Sawin] 16:23:19

And so I'm gonna encourage if folks would like a copy. And so I'm gonna encourage you folks, and so, I'm gonna encourage you folks would, like a copy.

[Lisa Chan-Sawin] 16:23:32

We're happy to send it to you. And all you have to do is shoot us an email and, we'll be able to do that.

[Lisa Chan-Sawin] 16:23:34

But, the, we're really excited to be able to share this toolkit and, you know, we're also looking forward to working with folks who are using the toolkit.

[Lisa Chan-Sawin] 16:23:43





Always excited to hear more feedback about it and hope that in next year you know based on your feedback we might even be able to continue to go deeper in the journey and create more tools to support everyone's efforts.

[Lisa Chan-Sawin] 16:23:57

Next slide, please.

[Lisa Chan-Sawin] 16:24:01

So if you are a provider, regardless if you're served by the Note, Multi Association initiative or not, maybe you're trying to figure out where to start your journey.

[Lisa Chan-Sawin] 16:24:14

Maybe you're halfway through the steps. But you're stuck and one a copy of the implementation toolkit.

[Lisa Chan-Sawin] 16:24:21

We encourage you to just reach out to us. You know, we are, there's 2 emails.

[Lisa Chan-Sawin] 16:24:29

Feel free to shoot us an email either at DXF education at Connecting for Better Health or Data Sharing info at transform hc.

[Lisa Chan-Sawin] 16:24:37

Com. We do track and monitor those inboxes every day. And so, we are happy to send out a copy of the toolkit or share an answer any questions about our implementation journey and what the efforts have been over the course of this year.

[Lisa Chan-Sawin] 16:24:55

It's been a wonderful experience working with our grantee partners with our association partners. And, we're really excited to be able to distill some of our learnings into this toolkit and be able to share it broadly with others across the state.

[DeeAnne McCallin] 16:25:12





Lisa, my, this is Dean. My understanding is that it's not yet finalized and published.

[DeeAnne McCallin] 16:25:19

Is that correct? So, okay.

[Lisa Chan-Sawin] 16:25:21

That is correct. We are collecting, emails currently. We are putting the final touches this week on it.

[Lisa Chan-Sawin] 16:25:30

And so we intend to send it out broadly to whoever is requesting it by the end of next week.

[DeeAnne McCallin] 16:25:37

Thank you, Lisa. And while a trusted partner to CDI as one of the grantees, this is a trusted partner to CDII as one of the grantees, this is a document and resource that has been created externally from CDI.

[DeeAnne McCallin] 16:25:52

So CDII is spending some time reviewing it, but we will likely, we also don't want to slow things down.

[DeeAnne McCallin] 16:25:59

So please know that that CDII is aware of this resource and this toolkit. But there may be some things that are presented differently than how CDI would, and, and if there's points of confusion or anything, please reach out to either one.

[DeeAnne McCallin] 16:26:15

To Lisa's group, her emails or to CDI, once this is published.

[William Barcellona] 16:26:21

Thanks, Dean.





[DeeAnne McCallin] 16:26:22

Thank you. I'm ready. Thank you, Lisa and Bill very much. And we will move on and continue through this hour.

[DeeAnne McCallin] 16:26:32

Alright, so this the next few slides I think are fairly full and dense so it's a it's a summary recap of this year a look behind and trying to spend more time looking ahead.

[DeeAnne McCallin] 16:26:45

So during this past month, CDII has been working with stakeholders to continue to advance the DXF implementation.

[DeeAnne McCallin] 16:26:55

So governance is led by our implementation advisory committee and DSA PNP policy and procedure subcommittees working with CVI and our next final meeting for the year is December, the nineteenth.

[DeeAnne McCallin] 16:27:08

It is a virtual meeting. The registration link if it's not on our website yet it will be and you can attend to listen to and also submit public comments.

[DeeAnne McCallin] 16:27:18

If you are not a member of either one of these 2 committees. We have our PNP development.

[DeeAnne McCallin] 16:27:25

We have a released a number of PMPs. So this year we have a more detailed slide on that I believe.

[DeeAnne McCallin] 16:27:30

But we've been intended to administrative changes and a couple are open for public common right now and you should be able to see those on our web page that will be open for public comment right now and you should be able to see those on our web page that will be dropped in the chat if it's not there already and scroll down to a section called.





[DeeAnne McCallin] 16:27:43

Public comments and then another section that is notice of administrative changes. Data exchange framework grants so please hopefully everybody has heard that a round the final round of the DSA signatory grants has a new deadline.

[DeeAnne McCallin] 16:28:02

It's been extended to December, the twentieth at a 1159 PM. So that is next week instead of this Friday the fifteenth the new deadline to submit applications for round 3 for data sharing agreements is December, the twentieth.

[DeeAnne McCallin] 16:28:16

There's been a huge uptake in applications and a pretty big queue. We also recognize that there is a queue for some questions in to the grants connect portal where you submit your applications and our third party administrator is working diligently, as like hours this morning catching up on any backlog tickets and things like that so we do apologize if you're waiting but you do have a little breathing room for

[DeeAnne McCallin] 16:28:42

the deadline on that and hopefully we're being addressed if you have any critical questions that come by this Friday or still not answered on a grant application.

[DeeAnne McCallin] 16:28:52

Please also reach out to Cdi's email. And then the QH IOs is another big part of the data.

[DeeAnne McCallin] 16:28:58

Exchange framework where we have 9 QHIOs who have been named and they were announced in October of 2023 so we're working with these to prepare for the start of the exchange with these QHIOs who are intermediaries who help provide the exchange mechanism for how to exchange.

[DeeAnne McCallin] 16:29:19

They are not required, but they're trusted and partners just like our grantees, they applied and went through a vetting process.





[DeeAnne McCallin] 16:29:27

So the implementation, timeline, all eyes are hands on deck basically for January, the 30 first, 2,024 implementation.

[DeeAnne McCallin] 16:29:37

I'm going to start moving a little quicker just in case because I especially want to get to some of the other slide lines, but.

[DeeAnne McCallin] 16:29:43

This is kind of covering a lot of what we've been covering. So looking back to 2,023 for policies and procedures we developed 5 new policies and procedures where we revised several existing policies and procedures, ones that might have been finalized in July by July of 2,022 and amended those and we developed a glossary for a defined terms which is an excellent resource and we do have that posted under

[DeeAnne McCallin] 16:30:11

our policy and procedure section of our webpage. Looking ahead in 2024 as in January we are aiming we should be finalizing 2 new policies and procedures that are currently open for public comment.

[DeeAnne McCallin] 16:30:26

The participant directory and the fees. We are finalizing administrative modifications to 3 other policies and procedures.

[DeeAnne McCallin] 16:30:33

And we do recognize that we will likely be developing additional PMPs if needs are identified. So that that's key if needs are identified.

[DeeAnne McCallin] 16:30:43

So policies and procedures do have its own procedure, policy and procedure on the development of and modifications to PMPs, which to myself means that the framework knows and sees that there will be policies and procedures needed in the future.





[DeeAnne McCallin] 16:30:59

But we are really working to draw a line on the 2 new ones that are currently in development so that we have a clear starting embarkation point with the policies and procedures that are already finalized and posted and these 2 new ones that can be read.

[DeeAnne McCallin] 16:31:15

This afternoon if you'd like. This is a list of the policies and procedures as of I think that yesterday's date.

[DeeAnne McCallin] 16:31:23

And so these are the various ones that are out there. So even some of them that might be in modification or amendment. Stand right now.

[DeeAnne McCallin] 16:31:30

Still do have a previously finalized PMP that's on our web page. Some of them if you want to find something they might be under archive because it's under.

[DeeAnne McCallin] 16:31:42

Where we're working on finalization of public comments on on a . And the fees and the participant directory are the 2 that are open.

[DeeAnne McCallin] 16:31:53

The new ones open for public comment Our grants program, so as you heard, the educational grantees have been doing a ton of outreach and work with certain entities and anybody helping CDI disseminate information on the data exchange framework.

[DeeAnne McCallin] 16:32:13

And we've had 3 rounds, in anybody, helping CDI disseminate information on the data exchange framework.

[DeeAnne McCallin] 16:32:16

And we've had 3 rounds of the DSA signatory grants program, rounds one and 2 awards were announced and round 3 closes next week.





[DeeAnne McCallin] 16:32:22

So looking ahead to 2024. If you are an awardee, if you were granted a, if you were granted a grant.

[DeeAnne McCallin] 16:32:29

Awarded a grant on your application you will have quarterly progress reports. Technical assistance grantees must do that submitting of their milestone of their progress reports themselves and if you have a QHIO onboarding grant then you your selected QHIO will do that submission on your behalf but with your signatures.

[DeeAnne McCallin] 16:32:53

So we have some other resources on the DETAILS of the timing and the timeline that's important.

[DeeAnne McCallin] 16:32:59

For these grants and, slide here that is is really pretty heavy but it has the different milestones for the grants so how do you earn the funding for the first 50% of your grant award and how do you are in the second you earn those dollars amounts by meeting milestone one or milestone 2.

[DeeAnne McCallin] 16:33:21

We have a grant guidance document where you can go into it. It's another long resource, forty-plus pages.

[DeeAnne McCallin] 16:33:28

But you can search for the word milestone or the word outcome. And kind of cut to some of the, specific point of areas where you're looking about.

[DeeAnne McCallin] 16:33:38

We do have some recorded webinars on how to submit a progress report and I expect that in 2,024 we will likely be holding some other informational office hour type.

[DeeAnne McCallin] 16:33:50





And once all of the awards are out and helping people along the way with using and accessing their grant funds.

[DeeAnne McCallin] 16:33:59

The QHIO program is the qualified health information organization or Q. Qualified HIO or QHIO program.

[DeeAnne McCallin] 16:34:08

So we developed an application and the qualification criteria. We released an application. We announced 9 QH IOs and we began develop, we're working on the development of a QHIO program, which is we're required to do by a policy and procedure.

[DeeAnne McCallin] 16:34:25

So in 2,024 continuation and development of that program and. Building resources that will be accessible on our webpage and through our partners and everybody for helping you as DSA participants to learn about QHIOs, FAQs which were just added to our master FAQ document yesterday and there will likely be more coming and then we've heard requests for an information sheet with an overview of the

[DeeAnne McCallin] 16:34:56

organizations. So a lot of work is underway on QHIO program and we expect a lot to be under going further and growing in 2,024.

[DeeAnne McCallin] 16:35:06

And now I'll put myself on mute while rim presents and talks about the participant director.

[Rim Cothren] 16:35:10

Thanks. Dan. So Dan gets a break here for at least 3 slides. While I talk about the participant directory, health and safety code is most, you know, health and safety code, 1 3, point, 0, 2, 9, O.

[Rim Cothren] 16:35:24





Calls for participants to provide access to or exchange information using any health information exchange network. Any health information organization or any technology that they choose as long as it meets the requirements of the DSA and its policies and procedures.

[Rim Cothren] 16:35:43

Sorry, identified in 2023 the need to establish a listing that we call the participant directory that allows participants to communicate the choices that they're making and how they will share help and social services information.

[Rim Cothren] 16:35:57

We established that there needs to be phases to implementing the participant directory over the course of the coming, several months.

[Rim Cothren] 16:36:07

And, define what phase one of the participant directory would be. And then we drafted and posted for public comment a policy procedure that establishes the requirements for CDI associated with the participant directory and the requirements of participants to share their choices with other participants.

[Rim Cothren] 16:36:28

That policy and procedure is out for public comment now and will be through Monday next week. So if you haven't had a chance to take a look at it and comment on it.

[Rim Cothren] 16:36:37

Please take a look on our website for the public comment. Opportunity. Over the course of the coming months.

[Rim Cothren] 16:36:45

We will complete the public comment period. On the draft PNP as I said that will close next Monday.

[Rim Cothren] 16:36:52

We will then publish the finalized PNP and we anticipate to do that. By mid January.





[Rim Cothren] 16:37:01

In the meantime, we've been working on the implementation. Of the participant directory. We're adding the ability for participants to add their choices to the participant directory using the DSA signing portal that you've already been or that signatories have already been using to sign the DSA.

[Rim Cothren] 16:37:19

Participants are expected to begin to begin entering their choices into the participant directory and we'll begin to publish.

[Rim Cothren] 16:37:27

Those choices as additional columns and the listing of DSA signatories that we published now providing an update to that at least weekly.

[Rim Cothren] 16:37:39

Now the specifics of implementation. Of the participant directory is still. Dependent upon public comments that we receive.

[Rim Cothren] 16:37:51

Through December eighteenth. So some of the things that you're going to see in the next couple of slides may change and respond to public response to public comment.

[Rim Cothren] 16:38:00

Also in 2024 will be establishing a plan for phase 2 as an expansion of what we're doing here in phase 2 as an expansion of what we're doing here in phase one.

[Rim Cothren] 16:38:09

Squaw on to the next slide, please. There are really some very simple questions that I want to highlight here.

[Rim Cothren] 16:38:17

So first of all, what is the participant directory? As I said before, it allows participants to communicate their choices for how they will divide access to or or exchange.





[Rim Cothren] 16:38:30

Health and social services information. And we're doing that through new fields. That will be added to the DSA signing portal and new columns to the listed DSA signatories.

[Rim Cothren] 16:38:42

That we publish now. And that will inform participants of the choices other participants have made and how they will share HS aside.

[Rim Cothren] 16:38:51

Who enters choices into the participant directory? Well, all participants are required to do that. QHIOs and other intermediaries may advise or assist participants.

[Rim Cothren] 16:39:02

But ultimately participants are responsible for their own choices, making sure that they're entered into participant directory and making sure that they're accurate and updated if any changes to their choices take place.

[Rim Cothren] 16:39:16

Want to note that participants that are choosing or electing to exercise their option. To begin exchanging in January.

[Rim Cothren] 16:39:27

Of 2026. Need not enter their choices until starting to exchange, but do need to indicate that they are exercising that option.

[Rim Cothren] 16:39:37

And what are the choices that need to be entered? Well, it's really a very short list.

[Rim Cothren] 16:39:42

You need to enter whether you're starting to exchange in 2024, 2026.





[Rim Cothren] 16:39:48

Again, whether you're exercising your option is provided. Under health and safety code. To to delay beginning to exchange until 2026.

[Rim Cothren] 16:39:57

You must enter your choice. Or how to receive requests for information. That's the query in response.

[Rim Cothren] 16:40:05

Type of exchange that's required of all participants. Your choice for how you choose to receive information delivery.

[Rim Cothren] 16:40:15

That is optional for all, participants. And how and your choice for how to receive requests for notifications for admissions and discharges.

[Rim Cothren] 16:40:28

And that's required of all hospitals and emergency department.

[Rim Cothren] 16:40:32

Let's go on to the next slide. And this gives you just an idea of what the participant directory will end up looking like.

[Rim Cothren] 16:40:40

Now, I want to. I want to emphasize here that the final production version of this may change. We're still under development now and, details of this are still subject to the public comment period.

[Rim Cothren] 16:40:54

On the left is an example of what you might see is additional fields in the DSA signing portal.

[Rim Cothren] 16:41:02





Where participants will enter their choices. For instance, a checkbox that says that. The participant is exercising their option to delay exchanging under the data, the data exchange framework until January, the 30 first, 2,026.

[Rim Cothren] 16:41:18

And then all participants are required to enter their choice of how to receive requests for information. That's the query response method.

[Rim Cothren] 16:41:28

Optionally, any participant may specify their choice for how to receive information delivery. That's the push of information that results from an order or referral.

[Rim Cothren] 16:41:40

And any participant. Excuse me, and hospitals and emergency departments are required to enter their choice.

[Rim Cothren] 16:41:48

Of how they will receive requests for notifications, have admissions and discharges. And what we anticipate is that there would be a short pick list.

[Rim Cothren] 16:41:58

For each of these choices where you can enter a QHIO, a network or framework, an intermediary, whether you will use your own technology and point-to-point connections or some other choice.

[Rim Cothren] 16:42:12

On the right hand side you see an example of how this might appear as additional peals in the listing of DSA signatories.

[Rim Cothren] 16:42:23

Where a participant ID that's assigned by the system is listed along with participant name that you've already entered.





[Rim Cothren] 16:42:30

And then your choices. First, whether you're delaying beginning to exchange information until 2026 your choices for how to receive requests for information information delivery and requests for notifications.

[Rim Cothren] 16:42:45

Will also be including information on those organizations. Voluntary organizations have chosen to terminate the DSA or organizations that are ceasing operations.

[Rim Cothren] 16:42:58

Those are not choices that would be in the application. Now let's think a little bit about how you as a participant might use this.

[Rim Cothren] 16:43:07

If you're a hospital, You would first to determine whether you're exercising your option to delay.

[Rim Cothren] 16:43:14

Based on the size of your organization and other criteria that are in health and safety code 1 3, 0, If you are beginning exchange before 2026.

[Rim Cothren] 16:43:25

Then you must make a choice for requests for information. You can choose whether to list a choice on how to receive information delivery.

[Rim Cothren] 16:43:36

And you must list a choice. For how you receive requests for notifications for of ADTs.

[Rim Cothren] 16:43:42

If you're an ambulatory provider such as position organization or medical group. Again, you may choose to check whether you are.

[Rim Cothren] 16:43:53





Beginning exchange in 2026 or 2024 You are required to list a choice or request for information.

[Rim Cothren] 16:44:04

Information delivery is optional. And admissions and discharges does not apply. Or plans it would be only how to receive requests for information.

[Rim Cothren] 16:44:17

And you can see as you walk through this that the requirements for every type of signatory may change, but they're really.

[Rim Cothren] 16:44:26

4 pieces of information that we're looking for.

[Rim Cothren] 16:44:30

Dean with that I think I'm turning things back over to you for a couple of poll

[DeeAnne McCallin] 16:44:34

Okay, I'm gonna call out that pretty much everything R just covered verbally and in the slides.

[DeeAnne McCallin] 16:44:42

Is in. The draft proposed PNP that's open for public comment. So if you're scratching your head and you're wondering what we're talking about or something doesn't comport.

[DeeAnne McCallin] 16:44:56

I would recommend and highly encourage you to submit comments on that. For reading the PNP, perhaps absorbing this, these slides and and this verbal to be able to give us feedback.

[DeeAnne McCallin] 16:45:11

This month so that we we can see if there's any gaps in what our vision is. But thank you Rim very much. There's a couple questions that we may be able to speak to.





[DeeAnne McCallin] 16:45:21

I'm not sure. And we'll keep moving forward. So here is a poll question. So, and this relates to one of the questions I think in the Q&A.

[DeeAnne McCallin] 16:45:33

Is your organization required to exchange data under the data exchange framework? So that is not up to CDI to determine.

[DeeAnne McCallin] 16:45:40

And each organization has to make that and these words, especially the 2,026, comes from health and safety code 1 3 0 2 9.

[DeeAnne McCallin] 16:45:52

That was the predecessor to that was AV 133. So if you are a physician practice of fewer than 25 physicians rehab hospital long-term acute care hospital.

[DeeAnne McCallin] 16:46:04

We actually should have included in here, fewer than 100 hospital beds. But there's stratification that is the required, that that is how you know if you fit into some of these buckets.

[DeeAnne McCallin] 16:46:15

Let's see if people are like, okay, that neither of these apply to me or I'm not sure or if you think you're 24 or 26 we would love to see just very sampling here today.

[DeeAnne McCallin] 16:46:27

Let's see the results.

[DeeAnne McCallin] 16:46:31

Already, 33% believe 2024. All right. And 19%. So do you see how important this information for 2,026 is?

[DeeAnne McCallin] 16:46:42





We're not going to stop engaging with you. We're gonna get we're really gonna level up working with you once that we're into 2024, but we see that we can probably.

[DeeAnne McCallin] 16:46:53

Cut a chunk of who we need to have complete and finish the their submissions into the participant directory based upon when and if you're not sure another 23% that's where we'll be able to start working will be receiving and doing exports from the data signing portal to see where the gaps are and be able to do some outreach.

[DeeAnne McCallin] 16:47:15

That this is all part of our vision of our game plan. To help folks fill, will reach out to associations and stakeholder members and.

[DeeAnne McCallin] 16:47:22

Implementation advisory committee. Members who represent certain entities if we're tracking that 23% of DSA.

[DeeAnne McCallin] 16:47:30

Signers are not sure when they're supposed to begin exchange. Thank you very much for that information.

[DeeAnne McCallin] 16:47:38

And then let's see what is. Our next one. So each participant. Will be required to enter choices into the participant directory fields.

[DeeAnne McCallin] 16:47:50

Notice that we use the word choices because you're not entering data. You are not giving the keys to your house of how to get into your electronic record system or your sales force or your project management system, you weren't just giving a choice.

[DeeAnne McCallin] 16:48:04

Of what your medium is or what your vehicle is for exchange, you're not giving the keys to that vehicle.





[DeeAnne McCallin] 16:48:11

So it's not technical endpoint information. But if you know today which one you think you're going to be selecting and you might be an organization that has 10 different subordinates on the date on your signed DSA, some subordinate organizations, you might have 3 different ways that you receive information depending on the different questions.

[DeeAnne McCallin] 16:48:35

So you can actually select multiple answers here and that we need to be able to build that functionality into the fields that are in the signing portal.

[DeeAnne McCallin] 16:48:43

And which really does actually, believe it or not, reports to the slide of the the mock-up of what's in our test environment right now.

[DeeAnne McCallin] 16:48:52

So let's see if folks are going with the QHIO and other intermediary and nationwide network or framework their own technology which we refer to as point to point or framework, their own technology, which we refer to as point-to-point or other.

[DeeAnne McCallin] 16:49:05

We could have also put a, I sure don't know yet. But you can. Tuck that into other as well.

[DeeAnne McCallin] 16:49:10

Let's see the results.

[DeeAnne McCallin] 16:49:13

69% right now are thinking QHIOs 9% other intermediary 20% for national network, 26% own technology.

[DeeAnne McCallin] 16:49:26

This is actually not surprising. This is probably tracking from what we would have projected. So thank you everyone for providing this information and we'll all be able to see it in the participant directory weekly updates as it starts building out once we have a finalized PNP.





[DeeAnne McCallin] 16:49:44

Thank you for responding. So continuing on with engaging stakeholders. We're of course filling this hour more than I thought we've hosted information is power webinars.

[DeeAnne McCallin] 16:49:57

We've had our grantees, our education grantees, we've had multiple documents released and solicited public comment, our FAQ and glossary are both excellent.

[DeeAnne McCallin] 16:50:09

And we've held additional town halls, town halls, and office. Hours we have.

[DeeAnne McCallin] 16:50:16

Data exchanges in 2024 is the beginning date of the requirements to exchange per health and safety code 1 3, point, 0, 2, 9, is January 30 first, 2,024.

[DeeAnne McCallin] 16:50:28

We do not have the authority to move that date to change that date. We cannot move that like CDI move the deadline for grant round 3 because it's in legislation.

[DeeAnne McCallin] 16:50:37

So I would anticipate that's the date. Information is power webinar series. We will continue to be hosting these, but we are changing the cadence to about every 8 weeks.

[DeeAnne McCallin] 16:50:49

And there will be continued public comment opportunities. So we have those open right now and please be looking and provide us your feedback.

[DeeAnne McCallin] 16:50:57

That we can hopefully so now we have a couple of minutes to look at Q&A and we do have some difficult questions which we, embrace.





[DeeAnne McCallin] 16:51:09

We might not be able to answer them, but we can take them back and see if we can find an answer.

[DeeAnne McCallin] 16:51:14

So I did essentially addressed a little bit about the January 30 first timeline. It is in statute so we are not able to to move that date.

[DeeAnne McCallin] 16:51:28

It's not within the authority of CDI. Couple some similar is there any enforcement or any financial impact so at this time the data exchange framework under Cal HHS and CDI does not have that.

[DeeAnne McCallin] 16:51:46

And however our partner sister agencies and whatnot some of you may have seen some requirements in other programs like under the Department of Healthcare Services for example, and where there are some requirements in contracting on that side of the business of health the provision of health care within the state of California.

[DeeAnne McCallin] 16:52:08

So I, I would. Certainly recommend folks be looking and paying attention to into things like that as well.

[DeeAnne McCallin] 16:52:17

So someone asked if their organization has an agreement with the QHIO, is there anything we should do other than signing the data sharing and.

[DeeAnne McCallin] 16:52:28

Neither one of those is a de facto okay I'm fine and I'm compliant with the de facto, okay, I'm fine and I'm compliant with the data sharing agreement.

[DeeAnne McCallin] 16:52:38

If you are required signatory, signing the DSA is a huge big first step towards being compliant.





[DeeAnne McCallin] 16:52:42

But then you need to meaningfully use it. And I used to, we, have been talking this year about having procured and licensed and purchased electronic health record technology.

[DeeAnne McCallin] 16:52:54

By Pain for that did not buy by default make you a meaningful user and I just thought of like some people may be paying for a cell phone every every month and they have their cell phone and and they're they pay for it.

[DeeAnne McCallin] 16:53:09

But if they don't ever turn it on or they keep the ringer off, 24, over 7, they might not be using it according to how it.

[DeeAnne McCallin] 16:53:16

Other people might be thinking it. So Joining in QHIO, signing a DSA does not that those are in a sense the one signing the DSA is the baseline and then QHIO is an opportunity and an option for you to be able to be.

[DeeAnne McCallin] 16:53:34

Assured that you can do exchange under the data exchange framework, but the actual exchange of doing the framework does rest on your shoulders for the terms and conditions that are within the DSA and the policies and procedures.

[DeeAnne McCallin] 16:53:47

I hope that helps. Alrighty. The technical assistance grants are not limited to any type of. Entity or organization type.

[DeeAnne McCallin] 16:54:01

The primary eligibility for submitting for a technical assistance grant before next Wednesday is that you are a signatory to the data sharing agreement.

[DeeAnne McCallin] 16:54:11





Before you're awarded a grant. So it's not based upon the type of entity that you are.

[DeeAnne McCallin] 16:54:19

The difference between technical assistance grants and QHIO grants, well, there's a number of differences, but one of the big ones is that the funding for a technical assistance grant goes to the applicants and the funding for a QHIO onboarding grant goes to the actual named QHIO that the DSA signatory who is the benefactor of the grant funds has named and has signed off on under the grants

[DeeAnne McCallin] 16:54:46

program. They receive the funding. So if you still want to onboard with the QHIO, but you want to be the master of your reporting and your funds.

[DeeAnne McCallin] 16:54:56

You can submit a technical assistance grant and still spend those funds. To onboard to a QHIO.

[DeeAnne McCallin] 16:55:04

And the QHIO grant has not closed for 2023 both domains that's a great detail I'm glad you brought that up both technical assistance and QH I/O on boarding grants under the DSA signatory program are open until next Wednesday.

[DeeAnne McCallin] 16:55:21

What is closed is the application cycle to become a QHIO. That's what we held open in September and then we made the announcement to who a QHIO is in October and that's completely different and very different and this is not the first person that's brought this up.

[DeeAnne McCallin] 16:55:39

That QHIO grants are still open as part of the DSA signatory grant program through next week.

[DeeAnne McCallin] 16:55:49

And let's see where we're at. So, does anybody have any see any other questions that we should raise up on the verbal today.





[DeeAnne McCallin] 16:56:06

Someone asked if any, if certain entity types might be, when will they become mandatory to, to participate in the data exchange framework.

[DeeAnne McCallin] 16:56:20

That would be up to. Future legislation if that were to happen. Mandatory signatories are who are earlier in this slide.

[DeeAnne McCallin] 16:56:28

And we do encourage anybody that sees the value in the benefits of the data exchange framework. And the benefits of the data exchange framework to, and if they maintain electronic health information and if they maintain electronic health information and health and social service information and if they maintain electronic health information and health and social service information and that are interested in electronic health information and health and social service information and never interested in this may sign the DSA as

[DeeAnne McCallin] 16:56:44

the voluntary, regardless as to your entity type.

[DeeAnne McCallin] 16:56:50

Alrighty.

[DeeAnne McCallin] 16:56:56

So yes, a. The grant guidance document for the grant program has something about if you are a vendor.

[DeeAnne McCallin] 16:57:09

Most likely, nearly everybody is. Eligible to apply if you assigned the DSA. So I would encourage you to sign if you're not sure and we will review your application.

[DeeAnne McCallin] 16:57:23

And if we see anything glaring, we'll reach out between now and decision of the application. All right, so let me see what we have next.





[DeeAnne McCallin] 16:57:33

We encourage everyone to stay involved. Stay tuned for the details of the new cadence of our webinars in 2,024.

[DeeAnne McCallin] 16:57:41

The data the implementation advisory committee meeting the final one of the year is next week December nineteenth and we do have our emailing list.

[DeeAnne McCallin] 16:57:50

So hopefully. I think we have one more poll for the folks who are still with us. So we have a data exchange framework weekly update that goes out every Tuesday.

[DeeAnne McCallin] 16:58:00

Yesterday was our first trip. We had too many meetings and it went out this morning. So if you were looking for it yesterday and you missed it.

[DeeAnne McCallin] 16:58:08

It came out this morning Wednesday, but it typically comes out on. Tuesday afternoon. So this may be our final poll question.

[DeeAnne McCallin] 16:58:16

What are your thoughts about the data exchange framework weekly update? Do you love it? Do you recommend that it needs more information?

[DeeAnne McCallin] 16:58:23

Do you recommend it needs less information? Or You're not receiving it, therefore you don't know anything about it.

[DeeAnne McCallin] 16:58:31

I'm so curious for some feedback on that. If you do receive it and you're in the camp of more or less feel free to do a reply back to CDI.





[DeeAnne McCallin] 16:58:39

I and let us know that we're open and appreciative for any feedback. Alright, let's see what the results are.

[DeeAnne McCallin] 16:58:48

Oh, thank you to the 50% that love it. Yay, that's fun. That's good to hear.

[DeeAnne McCallin] 16:58:53

Thank you very much everybody. And some are not receiving it. So to receive it, get on our emailing list that's somebody throw in the chat please again our email address. That's somebody throw in the chat, please again, our email address and that's how you can start receiving it.

[DeeAnne McCallin] 16:59:07

I don't know if it's in your email address and that's how you can start receiving it.

[DeeAnne McCallin] 16:59:09

I don't know if it's in your spam or junk filters, but you might want to look for that.

[DeeAnne McCallin] 16:59:13

I don't know if it's in your spam or junk filters, but you might want to look for that in white list or email address as well.

[DeeAnne McCallin] 16:59:14

Just in case. We do have our web page with resources out there. All kinds of information.

[DeeAnne McCallin] 16:59:19

And that's the end of them we're at 159 thank you Bill and Lisa for joining us. Rim for presenting.

[DeeAnne McCallin] 16:59:26





Please encourage. I encourage folks to provide public comment on the public on the participant directory that is a huge component of the implementation of the actual how do we exchange.

[DeeAnne McCallin] 16:59:41

I have a great day after afternoon everybody and thanks again for joining us. Thank you to the Nap for supporting us in these webinars throughout this year.

[DeeAnne McCallin] 16:59:48

Have a great