



**California Health & Human Services Agency
Center for Data Insights and Innovation
Data Exchange Framework (DxF) Participant Directory Webinar
Q&A Log (2:30 PM – 3:30 PM PT, February 7, 2024)**

The following table shows comments that were entered into the Zoom Q&A by public attendees during the Participant Directory webinar:

Count	Name	Comment	Response(s)
1.	John Helvey	Will CalHHS/CDII be adding a delegation function that the DSA Signatory Primary Authority can delegate the updating responsibilities of maintaining the participant directory to (delegation is meant to be within the participants organization)?	There are no plans to add that capability at this time. The DSA P&P Subcommittee discussed that option and recommended against it. Instead, Participants have the responsibility for choosing their choices and for the accuracy of their choices.
2.	Lucy Johns	Good pace! Keep going. ;-)	Thanks.
3.	Sachin Gangupantula	Will this recording be available?	The recording will be posted to the CDII DxF Webpage following the webinar. https://www.cdii.ca.gov/committees-and-advisory-groups/data-exchange-framework/
4.	Jonathan Krause	Sharing data either starting now or in 2026?	Health and Safety Code section 130290 allows certain organizations identified in (b)(2) to delay sharing health and social services information until 1/31/2026.
5.	Jonathan Krause	Ok. Thank you.	
6.	Joe Kratz	Last week I didn't see 'Nationwide Framwork' on the drop down - why?	Specific nationwide networks and frameworks are listed on the dropdown. It is necessary to indicate which one a Participant chooses to use.
7.	Lucy Johns	What about Participant using different exchange choices for different eg departments, units, satellites, clinics, etc. ?	Those differences can be entered for subordinate organizations. Watch that part of today's demo.
8.	Mark H	The user that did the original signing within the portal will be the one	Hello Mark, yes that is correct the original user or creator of the account associated with the signed DSA must be the person that

Count	Name	Comment	Response(s)
		required to fill in the participant directory? We noticed that if another user registers, a different org is created and doesn't end up in the "signed" status (which allows access to the PD form).	fills in the participant directory. The DSA can only be associated with 1 account at a time.
9.	Chris Hively	Currently, it would seem, that the person/email/login that signed the DxF DSA, is the only person/email/login that can log in and update the participant directory information. How can multiple people within the same organization have access? Can't rely on senior executives to be the only person that can access this. Additionally, what happens if that person leaves the organization - how does someone gain access?	Hello Chris, you are correct only the account associated with the signed DSA can fill out the Participant Directory. Access for multiple users is no currently available as a feature in the portal. If a signatory or user leaves the organization, or another user needs access to the portal or directory a request can be made via email to have the DSA associated with a new account which will allow that user to access the directory.
10.	Troy Kaji	Please post the link to the Participant Directory How To guide	DxF Participant Directory How To Guide: https://www.cdii.ca.gov/wp-content/uploads/2024/01/DxF-Participant-Directory-How-To-Guide.pdf
11.	Lipsa Rath	From the PnP, it's mentioned that participants have 10 business days to register themselves in Participant Directory. I believe this 10 days starts from the date when participant directory link is launched.	The short answer is that it is 10 business days from the effective date of the P&P. Please reference the P&P for more detail.
12.	Herb Schultz	Since QHIOs and other intermediaries can advise and assist on the PD functions, does this mean the intermediary can enter the information even though it is understood that the Participant is	No, the Participant is required to enter their own choices.

Count	Name	Comment	Response(s)
		overall responsible. for the accuracy of the choices?	
13.	Janet Lasick	Who is authorized to go into the Participant directory and fill out this information being covered today? Is it just the person who signed the DSA?	Correct it would be the same person that created the account associated with the signed DSA.
14.	Janet Lasick	Who is authorized to go into the Participant directory and fill out this information being covered today? Is it just the person who signed the DSA?	Clarification - the person who signed the DSA is not always the Primary Contact, otherwise known as the Admin user, on the Organization's DSA Signing Portal account.
15.	Rashed Behroz	We are a small medical group with less than 25 physicians, based on DXF we are not required to share data until Jan 31, 2026. We signed the DSA last year but if the number of physicians during 2024 or 2025 exceed minimum of 25 physicians are we still good to share data on Jan 31, 2026 or the requirement changes?	
16.	Moss Ray	if our intermediary is listed as an option, we can assume they are appropriate for the program?	The Intermediary may provide services appropriate to sharing HSSI under the DxF. It remains the Participant's responsibility to use that organization in compliance with the DSA and its P&Ps.
17.	Kelly Neiger	Referring back to the first questions on organizational internal delegation, I signed the sharing agreement a year ago, but am not the responsible individual at my organization for the DxF. Is there no way to assign someone internally at my organization to complete these tasks?	Hello Kelly, Yes you can send a request via email for a new person/account to be associated with the signed DSA, they would then be able to enter participant directory information.

Count	Name	Comment	Response(s)
18.	Sachin Gangupantula	do you have other recordings from before? I missed a few before	Yes. All public meeting and webinar recordings are posted to the CDII DxF webpage under the "Past Meeting Materials" tab. https://www.cdii.ca.gov/committees-and-advisory-groups/data-exchange-framework/
19.	Amanda Pitts	Am I understanding correctly that we don't have access to the participant directory if we haven't signed the DSA?	Correct. You can have access to the DSA Signing Portal but the dark blue rectangle that launches the Participant Directory pages will only present if the Account Status says "DSA Document Signed"
20.	Faisal Alateeg	If our organization has signed, how come we still receive reminder to sign? Anyone we can contact. We have one TIN, One Org (Primary), Status is Signed with a listed email.	If a signatory or user leaves the organization, or another user needs access to the portal or directory a request can be made via email to dxf@calhhs.ca.gov to have the DSA associated with a new account which will allow that user to access the directory. Provide the new account contact name and email address that is used to establish the new account in the portal.
21.	Faisal Alateeg	If our organization has signed, how come we still receive reminder to sign? Anyone we can contact. We have one TIN, One Org (Primary), Status is Signed with a listed email.	Faisal, are you able to elaborate on who you may be receiving comms from about "reminder to sign"?
22.	Serena Bhagirath	What if the person is no longer with our agency?	live answered
23.	Serena Bhagirath	What if the person is no longer with our agency?	If a signatory or user leaves the organization, or another user needs access to the portal or directory a request can be made via email to dxf@calhhs.ca.gov to have the DSA associated with a new account which will allow that user to access the directory. Provide the new account contact name and email address that is used to establish the new account in the portal.
24.	Serena Bhagirath	What if the person is no longer with our agency?	Pardon my mistype - the correct email is dxf@chhs.ca.gov
25.	Lindsey Lopez	There should really be updates in the future to allow other individuals within the organization to populate the Participant Directory since I assume at almost all organizations	The DSA Signing Portal account can be set up with a different primary contact name & email, than the DSA signatory.

Count	Name	Comment	Response(s)
		that will be a different role than the person who actually signs the DSA	
26.	Lucy Johns	My question answered, delete. ;-)	Thank you, Lucy
27.	Jonathan Krause	Is there a link to the directory?	CDII published the first weekly publication of the Participant Directory Listing (Machine Readable) earlier today. https://www.cdii.ca.gov/committees-and-advisory-groups/data-exchange-framework/#dxf-data-sharing-agreement-and-policies-procedures , scroll down (not far) select "DSA Signing Portal and Participant Directory [January 2024]" and then scroll down to a bullet that says "Participant Directory Listing (Machine Readable Format)"
28.	Lucy Johns	DirectTrust...could it be a choice?	DirectTrust is a choice in at least one of the three types of exchange.
29.	Joe Kratz	Not seeing "Nationwide Framework". Is this a selection choice?	No. The names of some National Networks are listed. If you use a not-listed National Network, you would then select OTHER, as well as name and business email
30.	Vijayalakshmi Natarajan	Are only QHIO's listed in your drop down menu for Participant's to select the Intermediaries and not all Intermediaries who have signed the DSA	No, some other Intermediaries are included in the drop down list. If you do not see your Intermediary of choice, you would enter OTHER
31.	Johnny Young	We use PointclickCare for EHR. I do not know which exchange entity to use.	If you do not see PointClickCare in the drop down list, you would enter OTHER
32.	Jackie Pascual	Please explain again the 3rd check box regarding ADT. Thank you.	
33.	Naureen Khan	hello we are an FQHC who signed the DSA in january 2023, and we share some data with manifest medex and san diego health connect. do we need to add them as subordinate organizations, or would they add us as a subordinate	No you would not add either as a subordinate organization. You would choose one of them in the choices as Rim is presenting presently. You can only select one per exchange type.

Count	Name	Comment	Response(s)
		organization considering they are the QHIOs?	
34.	Katie Popov	is a ehealthexchange Point Click care?	No, they are separate organizations.
35.	Abel Lai	I assuming this can be updated.	Yes.
36.	Kelly Neiger	Please provide the dxf email address again for log in / registration issues	dxf@chhs.ca.gov
37.	Joe Kratz	Thank you. I understand TEFCA is a National Network. I would use OTHER, correct?	If you intend to use TEFCA and are onboarded and using TEFCA today, then yes, you would add TEFCA as "OTHER".
38.	Marina Eckart	If we use, LANES, then that would be the choice for exchange entity to use to request and send HSSI - correct?	You should find LANES in the dropdown list for all three of the exchange types. You may choose LANES there.
39.	Moss Ray	disregard my previous question. answered	
40.	Karen Beach	Why is eHealthExchange not an option for exchanging ADT?	We are unaware at this time of any capability that eHealth Exchange has for providing notifications of admissions and discharges.
41.	Wilma Figueroa	where can i find the recording of this meeting?	All public meeting and webinar recordings are posted to the CDII DxF webpage under the "Past Meeting Materials" tab. https://www.cdii.ca.gov/committees-and-advisory-groups/data-exchange-framework/
42.	Helen Jung	This is off topic but when will the announcement for onboarding grant recipients be made?	live answered
43.	Helen Jung	This is off topic but when will the announcement for onboarding grant recipients be made?	CDII anticipates to announce Round 3 Awardees later this month.
44.	Lindsey Lopez	Seems like there is not an option to select multiple choices per use case, is that correct? We may have the capability to receive requests for	Correct, only one choice can be made per type of exchange.

Count	Name	Comment	Response(s)
		information, for example, through multiple channels. Limiting it to just one selection is misleading since other Participants may think they can't exchange with us effectively if they're not using the one specific one we selected, when in reality there are other types we support that they may be connected to as well.	
45.	Katie Popov	Is a ehealthexchange Point Click care?	No, they are separate organizations.
46.	Kyle Ruth-Islas	Can SNFs select not applicable for the third question about ADT events?	
47.	Fernando Cortez	Can you delete a subordinate organization if one made a mistake?	You will need to email CDII at DxF@chhs.ca.gov to void the subordinate.
48.	Jackie Pascual	When is the deadline to complete the participant directory?	
49.	Ajay Prashar	Do you plan on using any zip code, longitudinal, latitudinal coordinates for organizations?	Not at this time.
50.	Suraj Jana	Whom to call or send queries for removing/modify the subordinates?	Please email CDII at DxF@chhs.ca.gov to void or amend subordinates.
51.	Jackie Pascual	We are a SNF stand alone. Do we need to check notification of ADT?	Please refer to the Technical Requirements for Exchange P&P for details on the exchange types that each Participant is required or encouraged to support.
52.	Sheljina Ibrahim Kutty	How are other participants able to verify the endpoint of other participant	
53.	Matthew Eisenberg MD	How will participants view the entire DxF participant list to initiate requests or respond to requests for HSSI?	The Participant Directory listing is published on the DxF web page, and will be updated at least weekly to include new selections or updates.

Count	Name	Comment	Response(s)
54.	Michael Marchant	If we'd like to send and receive data from a FHIR endpoint with our own technology instead of IHE is that currently supported / in compliance?	At this time, if you prefer to use FHIR, you should list "SELF" and contact information for setting up a point-to-point FHIR interface. CDII expects to explore a roadmap for FHIR more extensively during 2024.
55.	Khai Nguyen	Hi, what's the email again to transfer?	Please email CDII at DxF@chhs.ca.gov to transfer the user account to another person.
56.	Tammy Bello	if you exchange with multiple QHIO's/national networks do you have to designate only one?	You must make a single selection for your preferred Intermediary or technology for each Exchange type.
57.	Fernando Cortez	Thank you	
58.	Matthew Eisenberg MD	How are we measuring exchange traffic across this new framework?	
59.	Joe Kratz	Can we modify our choice after 2/14?	The Participant Directory P&P includes requirements for updating choices. Yes, you can make changes after 2/14, and are required to do so if there are errors in your choices or you wish to choose a different Intermediary or technology.
60.	Steven Lane	Are these or will these slides be posted? If already posted, can you drop the URL here?	The presentation will be posted to the CDII DxF Webpage under the "Data Exchange Framework Public Webinars" "Past DxF Webinar Materials" section shortly following the event. https://www.cdii.ca.gov/committees-and-advisory-groups/data-exchange-framework/
61.	Khai Nguyen	How long will it take to transfer since this is due 2/14/24/	what do you mean by "transfer"?
62.	Janet Lasick	Just for clarification, the person who signed and provided contact info on the signed DSA is the person who needs to go into the Participant Directory?	No. It is the individual that created the account in the signing portal. That may not be the same person that signed the DSA.
63.	Lucy Johns	Once Directory info is completed, when does the info go live for all to see? Do you have to vet every completed form?	CDII published the Participant Directory listing today and will update the listing at least weekly.

Count	Name	Comment	Response(s)
64.	Marina Eckart	Who do we contact for questions about the policy and procedures?	Please email CDII at DxF@chhs.ca.gov.
65.	Moss Ray	Comment: I reached out for help earlier this week, and had immediate response and assistance! thank you	Thanks!
66.	Ayako Utsumi	Is there a use case available for how this will actually be used in the field?	
67.	Mark H	Is the machine readable participant directory updated in real time? e.g. after we fill out the form, can we download it right away to verify.	The machine-readable flat-file Participant Directory listing will be updated at least weekly. You should not necessarily expect to see changes you make in the application immediately reflected in the listing.
68.	Ayako Utsumi	What if I'm a wellness RN at a senior home and want to communicate results with the primary physican and the hospital? How does this work exactly?	
69.	Grysell Gutierrez	We are an Internal Medicine Practice, Is it one user per practice? or can we have multiple users for our office staff	The account user in the DSA Signing Portal will have access to the Participant Directory.
70.	Lindsey Lopez	Can you demo what the QHIOs/intermediaries enter into the Participant Directory? I believe you said at the beginning they will need to enter how they will participate in the "receive information" use case and ADTs.	We will discuss that at a QHIO meeting shortly.
71.	Vijayalakshmi Natarajan	The dates for Data Exchange mentioned in website is 1/31/24 to start exchanging data or 1/31/26 to defer data exchange for certain organizations. We could also begin	

Count	Name	Comment	Response(s)
		data exchange between now and earliest possible.	
72.	Khai Nguyen	What is responsibility of Administrator of DxF/DSA? If transfer to another person, what will be the responsibility?	
73.	Rashed Behroz	To confirm the DxF Participant Directory can be filled and responded by someone other than the original person who signed DSA??	Participant Directory information must be entered by the person that originally created the account in the DSA signing portal.
74.	Amber Rivera	How long after a request is made to the DxF mailbox will a new admin be assigned?	We are monitoring the DxF inbox daily and intend to respond as soon as possible.
75.	Lindsey Lopez	Also, to Dr. Eisenberg's question, can you demo how we view the Participant Directory listings?	
76.	Justin Leos	In Details for Organization, I am not sure what to select, does that have to be exact?	I believe you are in the DSA signing portion of the portal, and not in the Participant Directory portion. Please check where you are in the application.
77.	Justin Leos	For Type	
78.	Matthew Eisenberg MD	Rim - are you saying that the publicly available signatory list will eventually include our org data on requesting and responding to ADTs and HSSI?	
79.	Suraj Jana	DSA Signatory list link not opening	This link was just tested and opened right away - DSA Signatory List https://view.officeapps.live.com/op/view.aspx?src=https%3A%2F%2Fwww.cdii.ca.gov%2Fwp-content%2Fuploads%2F2023%2F08%2FDxF_DSA_SignatoryList.xlsx&wdOrigin=BROWSELINK
80.	Shelby Rorabaugh	What are the steps Participants need to go through to access	

Count	Name	Comment	Response(s)
		intermediary directories? Does the process differ by intermediary or is a standardized process?	
81.	Rachel Goldberg	On slide 11, it says: "1) participant directory listing points participants to a particular intermediary, 2) participants use the intermediary's directory to gain the connection details necessary." Where can signatories go to find a given intermediary's directory information to find those connection details?	the Intermediary will have the details
82.	Janet Lasick	If we are not required to start exchanging info till 2026, if we are able to begin exchanging before that date, is there something we need to do?	yes, go in and select the check box next to 2026
83.	Gurpreet Rai	Does Point Click Care (Collective Medical) count as Other as it's not on drop down	If they do not appear in the drop down, please select Other
84.	Suraj Jana	Is it applicable to entities within CA state only?	
85.	Jackie Pascual	Thank you.	
86.	Jackie Pascual	I was able to open the file as csv and saved it as xlsx.	
87.	Jonathan Krause	Thank you!	
88.	Kyle Ruth-Islas (asked live)	Thank you. My question was answered. I appreciate it.	
89.	Grysell Gutierrez (asked live)	Hi, I think my question was already answered. I was asking if we are having multiple users or just--just one user for practice.	live answered

Count	Name	Comment	Response(s)
90.	Lucy Johns (asked live)	Yes, I was wondering, once directory information is completed, is there a lag time before that information goes live for all to see? In other words, do you vet every completed form first? And therefore when does it go live.	live answered

Total Count of Zoom Q&A comments: 90