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CALIFORNIA HEALTH &
HUMAN SERVICES AGENCY

2024-25 Edition Health Care Quality Report Cards Summary of Changes

This document summarizes key changes to the upcoming 2024-25 Edition Health Care Quality Report Cards, which include data from Measurement Year (MY) 2023.

Commercial Medical Group Report Card – 2024-25 Edition

Quality of Medical Care

1. The age range for Colorectal Cancer Screening (COL) has changed from 50-75 to 46-75 to align with HEDIS¹.

Invalid Rates

- Two categories are now used to explain instances in which a medical group measure is not reported:
 - **RENAMED – Too Few Patients to Report Renamed as Not Enough Data to Score Reliably:** Medical group score is not reported because the measure's denominator has fewer than 30 patients and/or the medical group didn't have enough data to score reliably.
 - **UNCHANGED – Not Rated:** Measure is undefined, has a biased rate, or is not reported for the medical group.
 - **REMOVED – Not Willing to Report:** Medical group declined to report its results.
- The following is now used to explain instances in which a medical group is not rated for *Total Costs of Care*:
 - **Not Enough Data to Score Reliably:** Medical group score is not reported because there were not enough members enrolled for reliable measurement. This label is also used when a medical group's members are highly concentrated in one plan and the reported result may disclose proprietary information.
 - **REMOVED – Not Willing to Report:** Medical group declined to report its results.

Medicare Medical Group Report Card – 2024-25 Edition

Quality of Medical Care

1. Per the 2025 Centers for Medicare and Medicaid Services' (CMS) Stars Rating Technical Notes, the measure weight for All-Cause Readmissions²: Male and Female: All Ages 65-85+

¹ HEDIS® is a registered trademark of the National Committee for Quality Assurance (NCQA). HEDIS is a source for data contained in the California Health Care Quality Report Cards obtained from Quality Compass® 2025 and is used with the permission of the National Committee for Quality Assurance (NCQA). Quality Compass 2025 includes certain CAHPS data. Any data display, analysis, interpretation, or conclusion based on these data is solely that of the authors, and NCQA specifically disclaims responsibility for any such display, analysis, interpretation, or conclusion. Quality Compass is a registered trademark of NCQA.

² All-Cause Readmissions is displayed as Preventing Hospital Readmission After Discharge on the CDII website.

(PCR65OV_IHS_RISK_ADJ) was increased to 3 to reflect the Outcome measure weighting. PCR65OV_IHS_RISK_ADJ is no longer a first-year measure for the CMS Medicare Advantage Star Rating system.

2. In alignment with HEDIS, the age stratification for Colorectal Cancer Screening (COL5175) has been revised from 50-75 to 51-75. CDII will continue to display this measure as Colorectal Cancer Screening.

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